



Lakeview Health Center and Assisted Living

MISSION:

To create and sustain services delivered in a compassionate manner that respects the unique needs and lifestyles of those in our community.



NURSING HOME VISITOR INFORMATION

DIRECT PHONE NUMBERS

HOUSEHOLDS:

<u>Cedar Lane</u>	CNA 608-612-0569	Nurse 608-304-8130
<u>Garden Terrace</u>	CNA 608-612-0571	Nurse 608-769-9296
<u>Meadowview</u>	CNA 608-612-0579	Nurse 608-461-2664
<u>Northwood</u>	CNA 608-612-0577	Nurse 608-769-9317
<u>Ravenwood</u>	608-518-8099	

If the CNA doesn't answer please call the nurse number.

Both numbers to the households can transfer you to a resident phone

Household Coordinator for Northwood and Meadowview: Kari 608-612-0583

Nurse Manager for Meadowview, Cedar Lane and Northwood: Anne 608-612-0581

Household Coordinator for Cedar Lane & Garden: Jennifer 608-612-0576

Nurse Manager for Garden Terrace and Ravenwood: Rebecca L. 608-612-0582

Lakeview Social Worker: Paul 608-612-0596

Ravenwood Coordinator: Eric 608-612-0653.

Building Supervisor 608-518-6402. If you choose to use Lakeview Health Center and Assisted Living 608-786-1400 number you will be directed to an automated calling system. This number can be used if necessary.

Visiting and entering Lakeview

Visits with residents are encouraged. If you know where your resident is living please use the entrances located around the driveway. There are parking lots for visitors near the black gates. There is also a doorbell located on the gate to alert staff to let you in.

If you enter the building through the front door and it is locked, you have two options:

- 1) Continue around the building to the household you are wanting to visit and enter through the courtyard gate as mentioned above.
- 2) Use the phone in the front lobby to call someone to let you in. Directions are posted.

Lakeview Health Center and Ravenwood Behavioral Health

962 Garland St. East
West Salem, WI 54669-1308

Wanda Plachecki, Executive Director of Long Term Care
608-612-0640

Visiting with pets

Please bring in your pets current vaccination record when visiting with a pet.

The record can be dropped off at the front desk or left in the drop box at the front door to the building.

Service animals have an exception to this.

Lakeview Health Center and Assisted Living website:

www.co.la-crosse.wi.us/lakeview/

You can find pictures, contact information, other facility information, upcoming events and other information.

Facebook page:

www.facebook.com/Lakeviewhealthcenterwestsalem

Dementia Support Group

962 Garland St. E.
West Salem, WI

Please join us on the second Thursday of each month for an opportunity to discuss care giving challenges, learn creative and caring problem solving techniques, education/updates, and discover that you are not alone while receiving support from others with similar experiences. This group is affiliated with the Alzheimer's Association.

You can check out our website for confirmed dates.

If anyone attending these meetings needs assistance, please let the front desk know and a wheelchair will be provided to you.

Should you have any questions, feel free to contact Paul at 608-612-0596.

Front desk hours

Monday-Friday 8 a.m.-8 p.m., and Saturdays, Sundays and holidays 10 a.m.- 2 p.m. If you need to use the front door to get in please use the phone in the entryway and follow the instructions.

If you exit thru these doors after hours you will need to find staff to let you out.

BEAUTY/BARBER SHOP PRICES

If you would like to set up an appointment you can contact Pam 608-612-0574

The Salon is open Monday and Thursday mornings

Haircut: \$11.00

Shampoo & Set: \$14.00

Set only: \$11.00

Shampoo, dry, style: \$11.00

Shampoo only: \$3.00

Permanent: \$40.00

Color: \$18.00 (provide own color)

Bang or Beard Trim: \$5.00

Manicure \$10.00

Brow, chin or lip waxing \$4.00

SNACKS: A vending machine is available to visitors near the front entrance in the lounge.

BANKING HOURS:

Resident Banking Hours
8AM-4:30PM Monday through Friday (except holidays)

After hours Drop Box for payments or deposits is located near the front entrance door

Hand in Hand training:

We have a few spots open for families to participate in our Hand in Hand training.

This is a customized training we provide to staff so we can provide extra care and support to our residents with dementia.

If you are interested in attending this training please contact Carrie Mahlum at 608-612-0595.

Visiting spaces

There are a few spaces at our new building we have named.

The Lounge: An open area in the center of the building, just off the main entrance. There is a vending machine, a fireplace and the aviary.

Gathering Room: A small room next to the salon with a sink, table and chairs.

Community Room: A larger room next to the chapel where we have big parties and events. You are welcome to attend these with your resident when you visit.

To reserve one of these spaces, please contact Jennifer Hill at 608-612-0576 or Kari Coaty at 608-612-0583.

Guest Trays- You are welcome to enjoy a meal here when you visit.

\$6.00/meal. Punch cards are available for \$30.00 for 5 meals so you won't have to make individual payments.

Please order meals at least 30 minutes in advance with a staff member. Pay for meals at the front desk. If the front desk is closed drop the guest tray money in the drop box by the front doors.

There is a listing of special events on each household. Activities, church services and special events are just some of the things you will find on this activity calendar.