

# Retail Food Establishment Inspection Report

Establishment Information		
Facility Name	Facility Type	
ROSIE'S CAFE SOUTH	Restaurant	
Facility ID #	Facility Telephone #	
HSAT-7QX8NG	608 788-9004	
Facility Address		
2225 16TH STREET S		
LA CROSSE, WI 54601		
Licensee Name	Licensee Address	
ROSIE'S CAFE INC	2225 16TH STREET S	
	LA CROSSE, WI	
	54601	

Inspection Information			
Inspection Type	Inspection Date	Total Time Spent	
Routine	May 2, 2019		

Equipment Temperatures		
Description	Temperature (Fahrenheit)	
True slide door, dish pit	43	
McCall	40	
4 Door	39	
Criterion	38	
Bread cooler	31	
True slide door, kitchen	39	
True mini fridge	38	
Criterion Mini fridge	36	
Fruit juice cooler	38	

Food Temperatures		
Description	Temperature (Fahrenheit)	
Sausage cook temp	171	
French dressing, CH True fridge dish pit	50.5	
Cream, CH true fridge dish pit	46	
Thousand Is, CH true fridge dish pit	49	
taco meat, CH true fridge dish pit	43	
roast beef, CH McCall	39	
Ham, CH 4 door	40	
Chicken soup, HH unit	169	
Chili, HH unit	148	
Gravy, HH unit	152	
Sliced tomatoes, Jamer	40	
Taco meat, CH Criterion Mini	42.5	
Biscuit Gravy, CH true fridge dish pit	46	
Ranch, CH true fridge dish pit	50	

Warewashing Info					
Machine Name	Sanitization Method	Thermo Label	PPM	Sanitizer Name	Sanitizer Type
dish machine	chemical		50		Chlorine
wiping bucket	chemical		100		QA
3 compartment sink			NSU		
wiping bucket 2			200+		QA

Certified Manager			
Name	Certificate #	Certificate Expiration	
ROSETTA J PEREZ	DOGD-9SCAV7	3/13/2020	
TERESA M KERNS	KBRN-9Y6MZ3	3/3/2020	

**OPERATOR** - The violations in operating procedure or physical arrangement indicated below must be corrected by the next routine inspection or by a date specified in this report.

#### **Observed Violations**

# Total #9

# Risk/Intervention - 1B - Person in Charge present, demonstrates knowledge and performs duties

This is a priority foundation item

**OBSERVATION:** The Person in Charge (PIC) is unable to demonstrate knowledge of proper reheating and cold holding temperature procedures and date marking requirements.

**CORRECTIVE ACTION(S):** The person in charge shall obtain training or training materials in the areas of reheating and cold holding temperatures and date marking requirements so they are able to demonstrate knowledge and train employees on proper food safety practices. Correct By: 02-May-2019

**CODE CITATION:** 2-102.11 Based on the RISKS of foodborne illness inherent to the FOOD operation, during inspections and upon request the PERSON IN CHARGE shall demonstrate to the REGULATORY AUTHORITY knowledge of foodborne disease prevention, application of the HAZARD Analysis and CRITICAL CONTROL POINT principles, and the requirements of this Code. The PERSON IN CHARGE shall demonstrate this knowledge by:

- (A) Complying with this Code by having no violations of PRIORITY ITEMS during the current inspection; [Pf]
- (B) Being a current CERTIFIED FOOD MANAGER who has shown proficiency by meeting requirements for FOOD manager certification specified in Chapter 12; or to employ at least one individual who is a certified food manager that holds a valid certificate of food protection practices as required in s. 254.71 (1), Stats.[Pf]

Note: FOOD ESTABLISHMENTS meeting the applicability requirements specified in § 12–101.11 are required to employ at least one individual who is a certified food manager that holds a valid certificate of food protection practices as required in s. 254.71 (1), Stats.

- (C) Demonstrating FOOD safety principles based on the PERMITTED/LICENSED establishment's specific FOOD operations. The areas of knowledge include:
- (1) Describing the relationship between the prevention of foodborne disease and the personal hygiene of a FOOD EMPLOYEE; [Pf]
- (2) Explaining the responsibility of the PERSON IN CHARGE for preventing the transmission of foodborne disease by a FOOD EMPLOYEE who has a disease or medical condition that may cause foodborne disease; [Pf]
- (3) Describing the symptoms associated with the diseases that are transmissible through FOOD; [Pf]
- (4) Explaining the significance of the relationship between maintaining the time and temperature of POTENTIALLY HAZARDOUS FOOD (TIME/TEMPERATURE CONTROL FOR SAFETY FOOD) and the prevention of foodborne illness; [Pf]
- (5) Explaining the HAZARDS involved in the consumption of raw or undercooked MEAT, POULTRY, EGGS, and FISH; [Pf]
- (6) Stating the required FOOD temperatures and times for safe cooking of POTENTIALLY HAZARDOUS FOOD
- (TIME/TEMPERATURE CONTROL FOR SAFETY FOOD) including MEAT, POULTRY, EGGS, and FISH; [Pf]
- (7) Stating the required temperatures and times for the safe refrigerated storage, hot holding, cooling, and reheating of POTENTIALLY HAZARDOUS FOOD (TIME/TEMPERATURE CONTROL FOR SAFETY FOOD); [Pf]
- (8) Describing the relationship between the prevention of foodborne illness and the management and control of the following:
- (a) Cross contamination, [Pf]
- (b) Hand contact with READY-TO-EAT FOODS, [Pf]
- (c) Handwashing, [Pf] and
- (d) Maintaining the FOOD ESTABLISHMENT in a clean condition and in good repair; [Pf]
- (9) Describing FOODS identified as MAJOR FOOD ALLERGENS and the symptoms that a MAJOR FOOD ALLERGEN could cause in a sensitive individual who has an allergic reaction. [Pf]
- (10) Explaining the relationship between FOOD safety and providing EQUIPMENT that is:
- (a) Sufficient in number and capacity, [Pf] and
- (b) Properly designed, constructed, located, installed, operated, maintained, and cleaned; [Pf]
- (11) Explaining correct procedures for cleaning and SANITIZING UTENSILS and FOOD-CONTACT SURFACES of EQUIPMENT; [Pf]
- (12) Identifying the source of water used and measures taken to ensure that it remains protected from contamination such as providing protection from backflowand precluding the creation of cross connections; [Pf]
- (13) Identifying POISONOUS OR TOXIC MATERIALS in the FOOD ESTABLISHMENT and the procedures necessary to ensure that they are safely stored, dispensed, used, and disposed of according to LAW; [Pf]
- (14) Identifying CRITICAL CONTROL POINTS in the operation from purchasing through sale or service that when not

controlled may contribute to the transmission of foodborne illness and explaining steps taken to ensure that the points are controlled in accordance with the requirements of this Code; [Pf]

- (15) Explaining the details of how the PERSON IN CHARGE and FOOD EMPLOYEES comply with the HACCP PLAN if a plan is required by the LAW, this Code, an approved procedure, or a RISK CONTROL PLAN developed by the REGULATORY AUTHORITY and the establishment; [Pf]
- (16) Explaining the responsibilities, rights, and authorities assigned by this Code to the:
- (a) FOOD EMPLOYEE, [Pf]
- (b) CONDITIONAL EMPLOYEE, [Pf]
- (c) PERSON IN CHARGE, [Pf]
- (d) REGULATORY AUTHORITY; [Pf] and
- (17) Explaining how the PERSON IN CHARGE, FOOD EMPLOYEES, and CONDITIONAL EMPLOYEES comply with reporting responsibilities and EXCLUSION or RESTRICTION of FOOD EMPLOYEES. [Pf]

## Good Retail Practices - 39 - Wiping cloths: properly used and stored

This is a core item

**OBSERVATION:** Wiping cloths used for wiping counters stored on counter.

**CORRECTIVE ACTION(S):** Cloths used for wiping counters shall be stored in a sanitizing solution. Correct By: 02-May-2019 **CODE CITATION:** 3-304.14 (B) Cloths in-use for wiping counters and other EQUIPMENT surfaces shall be: (1) Held between uses in a chemical sanitizer solution at a concentration specified under § 4-501.114; and

### Good Retail Practices - 37 - Contamination prevented during food preparation, storage and display

This is a core item

**OBSERVATION:** The fries, boxed items in the walk in freezer, and ice bucket are stored on the floor.

CORRECTIVE ACTION(S): Store all food items 6 inches above the floor. Correct By: 02-May-2019

**CODE CITATION:** 3-305.11 (A) Except as specified in  $\P$  (B) and (C) of this section, FOOD shall be protected from contamination by storing the FOOD: (3) At least 15 cm (6 inches) above the floor.

# Risk/Intervention - 20 - Proper cold holding temperatures

This is a priority item

**OBSERVATION:** Ranch, Thousand Island, and French dressings in True sliding door fridge near dish pit is cold held at 50.5°F.

CORRECTIVE ACTION(S): Maintain cold potentially hazardous foods at or below 41°F Correct By: 02-May-2019

**CODE CITATION:** 3-501.16 (A) Except during preparation, cooking, or cooling, or when time is used as the public health control as specified under § 3-501.19, and except as specified under ¶ (B) and in ¶ (C) of this section, POTENTIALLY HAZARDOUS FOOD TIME/TEMPERATURE CONTROL FOR SAFETY FOOD) shall be maintained

- (1) At 57°C (135°F) or above, except that roasts cooked to a temperature and for a time specified in  $\P$  3-401.11 (B) or reheated as specified in  $\P$  3-403.11 (E) may be held at a temperature of 54°C (130°F) or above; [P] or
- (2) At 5°C (41°F) or less. [P]
- (B) EGGS that have not been treated to destroy all viable Salmonellae shall be stored in refrigerated EQUIPMENT that maintains an ambient air temperature of 5°C (41°F) or less. [P]
- (C) POTENTIALLY HAZARDOUS FOOD (TIME/TEMPERATURE CONTROL FOR SAFETY FOOD) in a homogenous liquid form may be maintained outside of the temperature control requirements, as specified under  $\P$  (A) of this section, while contained within specially designed EQUIPMENT that complies with the design and construction requirements as specified under  $\P$  4-204.13 (E).

#### Risk/Intervention - 21 - Proper date marking and disposition

This is a priority item

**OBSERVATION:** Dressings in True sliding door cooler near dish pit has exceeded its date mark.

**CORRECTIVE ACTION(S):** Discard Ready-to-eat potentially hazardous (TCS) foods requiring date marking that have exceeded their discard date. Correct By: 02-May-2019

**CODE CITATION:** 3-501.18 (A) A FOOD specified under ¶ 3-501.17 (A) or (B) shall be discarded if it:

- (1) Exceeds the temperature and time combination specified in ¶ 3-501.17 (A), except time that the product is frozen; [P]
- (2) Is in a container or PACKAGE that does not bear a date or day; P or
- (3) Is appropriately marked with a date or day that exceeds a temperature and time combination as specified in ¶ 3-501.17 (A). [P]

#### Risk/Intervention - 23 - Consumer advisory provided for raw or undercooked foods

This is a priority foundation item

**OBSERVATION:** No consumer advisory REMINDER provided for undercooked egg products and is present on some items where it is not necessary.

**CORRECTIVE ACTION(S):** Provide a consumer advisory for animal foods served in a raw or undercooked condition. Correct

By: 30-Jun-2019

CODE CITATION: 3-603.11 (A) Except as specified in ¶ 3-401.11 (C) and Subparagraph 3-401.11 (D) (4) and under ¶ 3-801.11 (C), if an animal FOOD such as beef, EGGS, FISH, lamb, pork, POULTRY, or shellfish is served or sold raw, undercooked, or without otherwise being processed to eliminate pathogens, either in READY-TO-EAT form or as an ingredient in another READY-TO-EAT FOOD, the PERMIT HOLDER shall inform CONSUMERS of the significantly increased RISK of consuming such FOODS by way of a DISCLOSURE and REMINDER, as specified in ¶¶ (B) and (C) of this section, using brochures, deli case or menu advisories, label statements, table tents, placards, or other effective written means. [Pf] (B) DISCLOSURE shall include:

- (1) A description of the animal-derived FOODS, such as "oysters on the half shell(raw oysters)," and "raw-EGG Caesar salad," and "hamburgers (can be cooked to order);" [Pf] or
- (2) Identification of the animal-derived FOODS by asterisking them to a footnote that states that the items are served raw or undercooked, or contain (or may contain) raw or undercooked ingredients. [Pf]
- (C) REMINDER shall include asterisking the animal-derived FOODS requiring DISCLOSURE to a footnote that states:
- (1) Regarding the safety of these items, written information is available upon request; [Pf]
- (2) Whether dining out or preparing FOOD at home, consuming raw or undercooked MEATS, POULTRY, seafood, shellfish, or EGGS may increase your RISK of foodborne illness; [Pf] or
- (3) Whether dining out or preparing FOOD at home, consuming raw or undercooked MEATS, POULTRY, seafood, shellfish, or EGGS may increase your RISK of foodborne illness, especially if you have certain medical conditions. [Pf]

# Good Retail Practices - 34 - Thermometers provided and accurate

This is a priority foundation item

**OBSERVATION:** No thermometer is present for monitoring temperatures in foods other than meat.

**CORRECTIVE ACTION(S):** Provide thermometers that are easily accessible and capable of taking temperatures in food.

Correct By: 02-May-2019

**CODE CITATION:** 4-302.12 (A) FOOD TEMPERATURE MEASURING DEVICES shall be provided and readily accessible for use in ensuring attainment and maintenance of FOOD temperatures as specified under Chapter 3. [Pf]

# Risk/Intervention - 08 - Adequate handwashing facilities supplied and accessible

This is a core item

**OBSERVATION:** Handwashing sink in women's restroom and basement are not non-hand operated.

**CORRECTIVE ACTION(S):** Employee handwashing sinks shall be non hand operated and if metered shall provide a flow of water without the need for reactiviation for at least 15 seconds. Correct By: 30-Jun-2019

CODE CITATION: 5-202.12 (C) A HANDWASHING SINK:

- (1) At a newly constructed FOOD ESTABLISHMENT when a HANDWASHING SINK, or sink faucet is replaced or installed it shall have a faucet of the type which is not hand operated.
- (2) That is equipped with a self-closing, slow-closing, or metering faucet shall provide a flow of water for at least 15 seconds without the need to reactivate the faucet.

#### Good Retail Practices - 51 - Toilet facilities: properly constructed, supplied and cleaned

This is a core item

**OBSERVATION:** Female bathroom is not provided with a covered waste receptacle.

**CORRECTIVE ACTION(S):** Provide a covered waste receptacle in female bathroom for use with sanitary napkins. Correct By: 09-May-2019

**CODE CITATION:** 5-501.17 A toilet room used by females shall be provided with a covered receptacle for sanitary napkins.

# Comments:

Discussed employee health, will start keeping records of "food employee reporting agreement" (Form 1B)

Discussed heating methods for soup. Should be re-heated to 165 for hot holding at 135.

Discussed time as a public health control for omelette ingredients, will provide with a template. Email department with template filled out for approval.

Will send plan review document for new equipment. (Walk in freezer and restrooms)

Joint inspection with Aron

Any operator aggrieved by an order of this department under this chapter may request a hearing as provided in ch.227 statute, if state licensed, or a local ordinance if licensed by an agent health department.

Teresa Kerns

Amanda Ramos (608) 785-9771