## LA CROSSE REGIONAL TRANSIT DEVELOPMENT PLAN EXECUTIVE SUMMARY

## **PROJECT PURPOSE**

To develop a ten-year transit plan proposing transit improvements for La Crosse Municipal Transit Utility (MTU), Onalaska Shared Ride (OSR), and Scenic Mississippi Regional Transit (SMRT) that meet the travel needs of residents and visitors in the region, with an emphasis on future needs and sustainable arowth.

## **ENGAGEMENT ACTIVITIES**

- Community Surveys: 258 responses
- 5 Stakeholder Meetings: 28 attendees
- 2 Virtual Open Houses: 22 attendees
- Transit Center and Library Boards
- Wikimap: 38-point specific comments, 6 routes drawn
- Continued outreach and interviews

	New/ Underserved Destinations	Polic	cies	Markets	MTU	Onalask	a – OSR	SMRT
NEEDS	<ul> <li>Growing areas in Onalaska</li> <li>Feasibility of northside circulator</li> <li>Amtrak and Airport</li> <li>Access to civic services and amenities</li> <li>Corridor investments</li> </ul>	<ul> <li>Fare structure</li> <li>Guaranteed ride home program</li> <li>Marketing/building awareness of service</li> <li>Roadway design and physical development</li> <li>Environmental Benefits</li> </ul>		<ul> <li>Workforce Transportation</li> <li>Regional travel</li> <li>First-last mile connections</li> </ul>	<ul> <li>Downtown Focused</li> <li>Transfers and Missed Connections</li> <li>On-time Performance</li> <li>Higher quality service product</li> <li>Environmental and Equity goals</li> </ul>	and Holmen Si • Direct service to La Crosse G • Rise in fares • C		<ul> <li>Stop at Grand River Station</li> <li>Additional run on Green Line</li> <li>Cashton</li> <li>Saturday Service</li> </ul>
GOALS	improve on-time regi performance and include neic improvement to on-time and performance as part of and		region neight and fre and ide	uish between al routes, porhood service equent corridors, entify areas of duplication.	Identify corridors for capital improvements and where those investments have the greatest potential.		Support car-light lifestyles through transit services that reduce costs for families as well as business, and benefits the environment.	

## SERVICE RECOMMENDATIONS

- Reduce redundancy and overlap to improve on-time performance and add layover time
- · Adjust low-performing route segments
- Attempt to reduce the number of turns buses make to improve directness and reliability
- Provide bi-directional service if possible and improve route legibility
- Operate routes on to main collectors and arterials, granted pedestrian infrastructure is present
- Reduce service through commercial parking lots
- Establish service and performance guidelines

- POLICY RECOMMENDATIONS
- Financial Planning: Operations and Capital
- Fares: Fare capping, guaranteed ride home, pass programs
- Technology: Electric buses and charging, smart cards
- Marketing: Website, wayfinding, customer service and complaint processes
- Bus stop spacing and amenity/shelter guidelines
- Local Operating Agreements between communities (SMRT)
- Regional Mobility Management

Phase	Total Peak Vehicles	Annual Revenue Hours	Annual Operating Cost
Current	15	60,626	\$5,317,615 (Fixed Route at \$87/hr in 2019)
Phase I	15	60,626	\$5,698,844 (At \$94/hr)
Phase II-A	17	69,653	\$6,547,382
Phase II-B	21	86,126	\$8,095,844
Phase II-C	22	92,782	\$8,721,461

New funding through the federal Infrastructure Bill – Infrastructure Investment and Jobs Act (IIJA) will lead to additional operating and capital funds. Matching funds will need to be secured.





