



La Crosse County  
Human Services



**MISSION:**

*“Enhancing Self-Sufficiency and Quality of Life with Respect for the Dignity of the Person Served”*

**ORGANIZATIONAL VISION:**

*“One Department One Mission One Culture”*

**CORE VALUES:**

**Responsible  
Stewardship**

The **funding** entrusted to the Department by the County taxpayer should be used wisely and efficiently.

- Our resources are to be **meticulously managed** and used to facilitate our mission
- **Alternative funding** and reimbursements are to be pursued diligently
- Less costly and **more efficient** ways of providing quality services are to be continuously pursued

**Relevant  
to Clients & Community**

The **type and nature of services** provided by the Department should directly reflect the current and unique needs of the community and the individuals we serve.

- Services are to be **responsive** to continuously changing needs of clients and the community
- Services are to be **coordinated** with the local network of partners and community providers
- **Clients should participate** in the design, delivery and evaluation of services

**Results  
Driven**

**Practice, planning and decision making** at all levels should be driven by quality and attaining the desired client outcome.

- The goals of **safety, reintegration, self-sufficiency, recovery and permanency** are to be pursued relentlessly
- **Data, modern management practices, and innovative thinking** are to be used to administer services and inform decisions
- **Evidence based and best practices** are to be utilized throughout all service areas

**2023-24 Strategic Focus Areas:**

1. Strengthen prevention / early intervention services.
2. Improve integration across service sections.
3. Deepen relationships & connections with the community.

4. Be an anti-racist organization.
5. Define and actualize our role in ending homelessness.
6. Grow our collaboration with the La Crosse County Health and Veterans Departments.

# The Focus of Human Services Leadership

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(Human Services) with Respect to the Dignity of the Person Served.*

**CORE VALUES:** *Responsible                      Relevant                      Results  
(Human Services)    Stewardship                      to Clients & Community    Driven*

**FIVE PILLARS:**  
(Universal)

