

Human Services Director's Report
To the Health & Human Services Board

November 2022

Activity	Program/ Section	Brief Description	Contact Person	Attach- ment
New Emails and Text Messaging	Economic Support (ES)	The Department of Health Services (DHS), in conjunction with the Department of Children and Families (DCF), will begin communicating with members who receive Food Share, Healthcare and/or Wisconsin Shares Child Care Assistance benefits, using outbound emails and SMS/text messages. These communications will contain updates about benefits, remind members of upcoming renewal dates, and share other critical or time-sensitive information related to benefits.	ES Manager Lorie Graff 738-2410 lgraff@lacrossecounty.org	No