



The Hillview Campus Newsletter

Winter 2023

Greetings from our Campus Administrator

As we welcome the holidays, we also look forward to a new year! In the new year, we are anticipating many changes within our home.

Our planning process is underway with anticipated completion in 2025 of a remodel and renovation of our home.

Today, we are licensed to care for 60 residents in the nursing home and 10 residents on The Oaks. The board approved a plan that includes these changes:

34 CBRF assisted living beds on the East side of our home. All private rooms.
24 skilled nursing home beds on the West side of our home. All private rooms.
10 private nursing home beds caring for those with dementia and behaviors on The Oaks.
4 private beds caring for those needing dementia crisis stabilization. All private rooms

The plan also includes adding an Intergenerational Day Programming Center as well as 10 beds of Supportive Housing. These areas will not be supported by the Hillview staff.

We are very excited for this much needed update to our home. Smaller, more homelike neighborhoods and private rooms will allow care to be provided more efficiently and is likely to be favored amongst those who live here.

I want to be sure to mention the planning includes how we can move forward with these changes with the least impact on our residents. There is a lot of considerations being taken for safety and separations of the various areas of service. We will hold quarterly meetings to communicate updates as well as on our website:

January 9th, April 9th, July 9th and Oct 8th meetings will be held at Hillview 3:30-4:30.

After 27 years of working for Hillview, I am beyond excited to know these changes will allow Hillview to be sustainable well into our future. I cannot wait to see the end results!

Lastly, I want to recognize the hard working staff we have on our campus. Our staff are the backbone of all that we do. You are priceless, compassionate people with the biggest of hearts. Your commitment does not go unnoticed.

Thank you on behalf of Hillview-La Crosse County.

~Kelly Kramer, NHA
Hillview Campus Administrator

Check out our Website at: www.co.la-crosse.wi.us



Greetings from Nursing

Happy Holidays from Nursing!

With the colder weather upon us, we are already seeing a rise in flu and Covid-19 cases. Covid updates are posted on our front door. Now is a good time to remind ourselves of everyday preventative actions we can take in order to prevent the spread:

- Limit your contact with people who are sick.
- Stay at home if you feel sick
- Cover your cough
- Wear a mask
- Wash your hands



We hope everyone has a healthy and safe holiday season.



Please remember the following when bringing in seasonal decorations for a loved one's room:

- All decorations are to be flame retardant
- No live wreaths or cut trees are allowed
- No extension cords or devices to alter the number of outlets
- Electrical cords may not cross a walkway
- Please have all electrical decorations cleared by our maintenance department before using.

The Maintenance Department would like to wish one and all a safe and happy holiday season.



November

- 10th Veteran's Day Party
- 13th Guitar Music by Tom Conrad
- 15th Harp Music w/ Shari Sarazin
- 17th Bingo-Happy Helpers
- 27th Christmas Tree Trimming
Music by Curt & Linda– DR
- 29th Intergenerational Program-State Road 3rd Graders

December

- 1st Pancake Breakfast for Residents & Families 7am-9am RSVP
Recreation staff 789-4800 ext. 5
- 4th Christmas Store 1:30-3 residents shop for up to 5 free gifts to be wrapped by the Hillview Auxiliary.
- 11th Homemade Christmas Cookies from Auxiliary & Hillview Staff
- 13th Guitar Music by Tom Conrad
- 15th Harp Music w/ Shari Sarazin
- 17th Bingo-Happy Helpers
- 19th Family Holiday Party with Music by Joe Cody
- 21st Santa hands out gifts
- 27th Christmas Tree Trimming
Music by Curt & Linda– DR

Please take a tour of the beautifully decorated Christmas trees in the building. We have 3 trees located throughout the building. These are located at the front desk, West Hub Area, and the Main Dining Room.





HOMEMADE COOKIES:

Our Auxiliary volunteers and Hillview staff members will be making homemade cookies to hand out to each resident on Monday, December 11th. Each resident will get a bow topped container of cookies specific to their diet.

RESIDENT/FAMILY HOLIDAY PARTY:

All residents and families are invited to the Resident/Family Holiday Party on Tuesday, December 19th. We will have live music by Joe Cody from 6:30 – 7:30pm and a visit from Santa.

A VISIT FROM SANTA:

On Thursday, December 21st Santa will be distributing gifts to all the residents. First Presbyterian Church, Good Shepherd Lutheran Church, and La Crosse County Jeans Day make this event possible by allowing us to put up giving trees at their place of business/worship. We place numbered tags on one of the trees with gift suggestions. The parishioners get into the holiday spirit by purchasing and wrapping gifts for the residents. Please thank these sponsors for allowing us the opportunity to keep up this worthwhile tradition. We receive many donated items from other La Crosse area businesses, local churches and members of the community and we thank you all for your support in helping our residents enjoy the holiday season!

HAPPY HOLIDAYS TO ALL OUR RESIDENTS, FAMILIES, STAFF & VOLUNTEERS!

From the Recreation Therapy Staff:
Emily, Carole, and Brooke

Guest Room & Guest Suite

Hillview Campus has 2 rooms available to rent by the night!

**1-Guest Room & 1- Guest Suite available to rent at Carroll Heights
each room is \$75/night (2023 rate)**

If you are from out of town and would like to rent one of our rooms please contact: Katerina “Kat” Kuester at (608)785-5500 or (608)451-1340; or email kmanske@lacrossecounty.org.

MARKING NEW CLOTHING
By Kim Haskey, Support Systems Manager



Holiday Gifts

As we approach the holidays we see MANY new articles of clothing/gifts coming through our doors for residents.

It is VERY important to assure these items are marked with the residents name; we don't want the gifts to get lost.

When bringing in new clothing or gifts please give them to a staff member to have the items labeled. Please call with any questions 608-519-9368!

Kim Haskey, Support Systems Manager

Culinary News
By Lori Clark

Greetings from Culinary Services!

This time of year, families will soon be busy shopping, planning holiday meals and getting together with friends and loved ones.



Culinary Services will be serving the traditional Thanksgiving and Christmas dinners to our residents.

Small groups are encouraged and invited to share in the holiday celebrations here at Hillview. Reservations will be taken for available rooms and the main dining room will be used as well. A limit of four guests per person.

Family and guests may order a meal at the front desk, at the cost of \$11.00 per person.

Holiday meals are served at noon and must be ordered the day before the holiday requested.

Have a wonderful holiday season and blessings for a prosperous new year!
Happy Holidays!



It's Nice To Hear From You...

Dear Hillview Staff,

The personalized care and affection you provided our mom/sister/aunt/grandma was exceptional. We are very thankful.

Always,

The family of Pat Schmidt

REMINDERS:

Guest Meals effective 1/1/2024 \$10.00/
meal
Holiday Meals effective 1/1/2024 \$13.00/
meal

Please see our website and Facebook page for updates of our Hillview project, our activities and events with residents. Thank you

Hillview,

My mother, June Norgaard, was extremely fortunate to have lived almost 9 of her final years of life at Hillview. During that time she received loving care from so many wonderful staff members, some in the office, some in physical therapy, and so many personal care givers. I, Linda, her daughter was so pleased with the care she received and was always contacted when June had special needs. I always felt comfortable discussing any questions or issues I might have had.

June loved and went to almost all the activities that were provided. They gave her a positive and fun reason to keep living. She loved the personal and friendly staff that helped her with her daily needs. And she enjoyed the companionship of her roommates and other residents. It made her life matter and I can't thank you all enough for this.

Her almost "104" birthday party became a celebration of her life due to her deteriorating health conditions. Her family care from five different states and each relative was able to visit with her and express their love for her. She responded as best as she could. The next day she passed. What a blessing for her and her family.

Her family all want to thank each and every one of you for making her years worthwhile and fun. We really appreciate all that you do every day for the residents. It makes such a difference in the quality of life!

Thank you all,

Linda Birkle

GIVING GIFTS TO STAFF MEMBERS

With the holiday season inspiring the spirit of giving, We know that some residents' family members might want to reward staff members for their dedication and outstanding care by giving them a Christmas gift. Please know that County policy prohibits any one employee from receiving gifts from residents or their family members. Gifts that are able to be shared such as a tray of cookies, a basket of goodies, for all employees is acceptable. **THANK YOU** for your understanding.



Please join me in thanking these individuals for achieving this year, their 5-10 and 15 years of working for La Crosse County-Hillview, providing excellent service to those who call Hillview Home. We thank them for choosing to share your talents with our Hillview family! ~Kelly Kramer

CONGRATULATIONS on 10 years!

*Dana Gibbons-Nursing

*Karlie Hurlbert-Nursing

CONGRATULATIONS on 15 years!

*Tina Sampson-Nursing

*Rosemary Domnie-Nursing

*Kim Haskey-Support Systems Manager

*Bonnie Richardson-Hillview Terrace/RCA

*Christina Porath-Nursing

*Michelle Voves-Nursing

*Ericka Watry-HR

CONGRATULATIONS on 5 years!

*Jenna Blomquist-Culinary

*Jasmine Springer-Nursing

*Amanda Woodworth-Household Assistant/Environ

*Emily Reisinger-Household Coordinator/Rec

Administration: **Kelly Kramer**, Nursing Home Administrator 608-519-9357
Jenny Briseno, Finance Manager 608-612-0639
Karlie Hurlbert Nursing 608-519-9358

Social Services: **Sue Brownell, CSW** 608-451-1215
Erin Curti, CSW 608-451-1219

Salon: For appointments call 789-4800 Ext. 251, leave a message with return number

Billings, Insurance, Medicare/Medicaid Billings:
Dawn Faas, Business Office -Medicare specialist 608-519-9374
Zach Caulum, Business Office-Resident/tenant Billing 608-519-9370

Nurse Managers:
Kate Alberts (Infection Control Nurse) 608-451-1322
Jennie Maas (Wound Care Specialist) 608-451-1275

Carroll Heights and Hillview Terrace: **Kim Haskey**, Support Systems Manager 519-9368
Laundry/Environmental Services

Food Service Supervisor: **Lori Clark**, 608-519-9355
Dietician: **Carlene Ulrich**

The Oaks: **Brooke Smith**, Program Manager 608-451-1326

Household Coordinator, **Emily Reisinger** 608-789-4800 ext. 5

Making a difference.

We are grateful to you, our friends and neighbors, for sharing your resources with us. You are most important to us and to those we serve. Your gifts help make it possible for us to carry out our mission. We NEED your help in keeping these efforts alive! Thank you for any considerations towards these much needed areas! I have enclosed \$ and indicated below the need I would like to support.

_____ Aviary - For monthly maintenance of the indoor aviary

_____ Benches - To support the replacement of benches around our campus.

_____ Education - To provide staff opportunities for specialized training

_____ Indoor Beautification - Wall decorations to enhance hallways for visual appeal and conversation pieces. Furniture, indoor lighting, paintings

_____ Outdoor Beautification - To enhance the beauty of our grounds; donations to be used for planters, gazebo upkeep, flowers for outdoor planters, veggies for courtyard gardening, shrubs, trees, hanging baskets, landscape walking path, etc. This area would include Carroll Heights and Hillview Terrace.

_____ Special Activities - To support special outside programs to come in such as magicians, jugglers, Wabasha Eagle Center, various music entertainers, etc. S

_____ Staff Appreciation - Provide recognition to our staff through small meals and or treats during the year, thanking them for choosing this occupation of helping others.

_____ Other: _____

Name: _____

In Memory or Donation of: _____

Address: _____

Phone Number: _____