

20
25

Impact Report

LA CROSSE COUNTY
CONSTITUTIONAL OFFICES



Register of Deeds



Treasurer



County Clerk

Amy Twitchell, County Treasurer
Ginny Dankmeyer, County Clerk
Robin Kadrmas, Register of Deeds



LA CROSSE COUNTY

Counting Every Vote

MESSAGE FROM THE COUNTY CLERK



As we look back on the past year, I am pleased to share the progress and milestones achieved by the La Crosse County Clerk's Office. 2025 was an intensive and fast-paced year, highlighted by a record turnout for the Spring Election. Throughout the year, our office remained committed to accuracy, transparency, and service to the residents of La Crosse County.

One of our most meaningful accomplishments was the continued modernization of our records. We fully transferred all the past minutes, agendas, audio, ordinances and resolutions for county board and all the standing committees from the previous two websites. Information is now all in one spot on the current county website back to 2010 and in a few cases back to 2008.

This long-term effort ensures that valuable historical data remains protected from risks such as fire, water damage, and deterioration, while also making it easier for staff and residents to access information.

Beyond our election responsibilities, the Clerk's Office continued to support the community through a wide range of services. In 2025, we issued 656 marriage licenses and facilitated licensing for over 19,000 dogs La Crosse County. These day-to-day functions highlight the essential role our office plays in county operations and community life.

Of course I couldn't do any of this without my amazing staff. Deputy Clerk Katye Sargent and Lynette Kreibich. In the next few weeks we will be filling the Deputy Clerk vacancy in my office as well. I also want to thank all the municipal clerks and treasurers. Their dedication to their jobs and hard work allows me to do my job.

As always in the even years we have not only the spring elections but fall elections. This year is no different with a gubernatorial election in November. This is one of the rare times there will not be an incumbent governor on the ballot and we expect a record turnout again.

In addition, the Lt Gov, Attorney General, Secretary of State, State Treasurer, 3rd Congressional District, Assembly District 94, 95, and 96, along with your sheriff and clerk of court will be on the ballot. Three state referendum questions will round out the ballot.

Thank you for your continued trust in our office and for your engagement in county services and the democratic process. We remain dedicated to transparency, efficiency, and serving our community with care and professionalism.

Sincerely,

Ginny Dankmeyer

La Crosse County Clerk

gdankmeyer@lacrossecounty.org

2025 Overview

WHAT WE DO

Our Mission Statement: The goal of the La Crosse County Clerk's Office is to provide efficient, friendly and fiscally responsible public service consistent with, and often directed by, state statutes.

To this end, the County Clerk and her staff will:

- Oversee the county-wide election process, always striving to keep the public informed so they may exercise their right to vote.
- Conduct fair and accurate elections.
- Maintain accurate records of all County Board proceedings and make them available to the public.
- Assist individuals who wish to marry in La Crosse County with the necessary paperwork and issue their marriage license in accordance with Wisconsin State Statutes.
- Work diligently to maintain complete and accurate records on the dogs in our County and coordinate with the Health Department to assure that these dogs are properly vaccinated and licensed for the safety of all.
- Coordinate with the Department of Natural Resources to issue hunting and fishing licenses to qualified applicants.
- Produce and distribute a La Crosse County Directory.
- File timber cut notices and issue parade permits.
- Assist the public whenever possible and cheerfully perform any and all duties required of us.

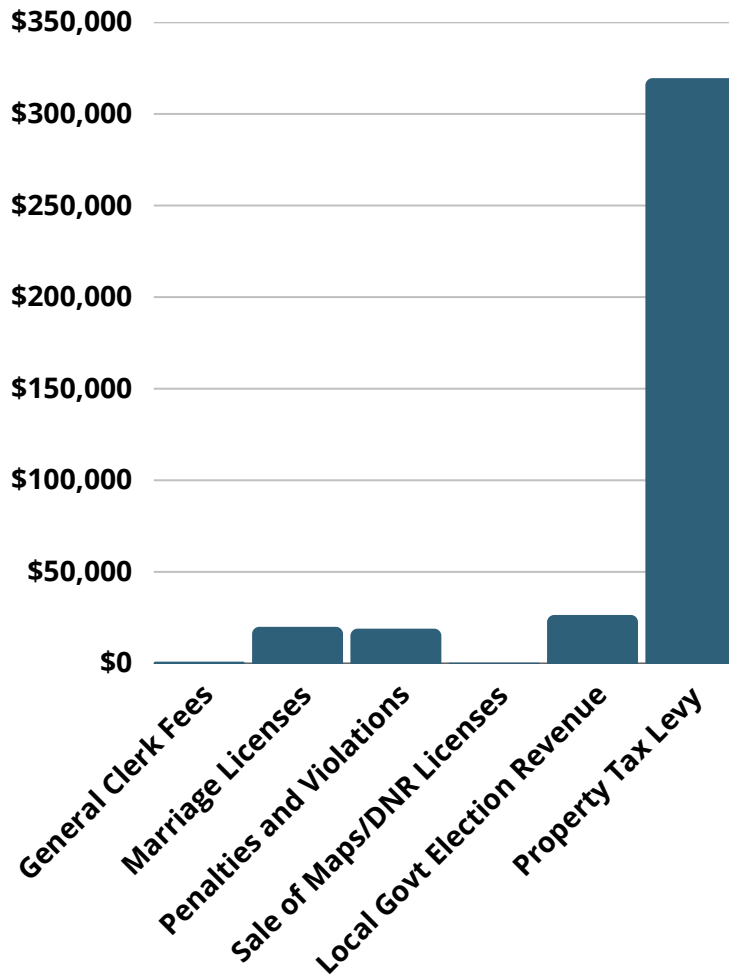
The County Clerk also serves as the Chief Election Official of the County.

2025 HIGHLIGHTS

- 9,490 postcards were sent to dog owners in March reminding them to license their dogs before the March 31 deadline. A late fee of \$25 is assessed starting April 1.
- The April 2025 election had a turnout of 61% of registered voters. This was a record turnout for April.
- 656 marriage licenses were issued in 2025 by the County Clerk's Office.

2025 Finances

REVENUE & EXPENSES

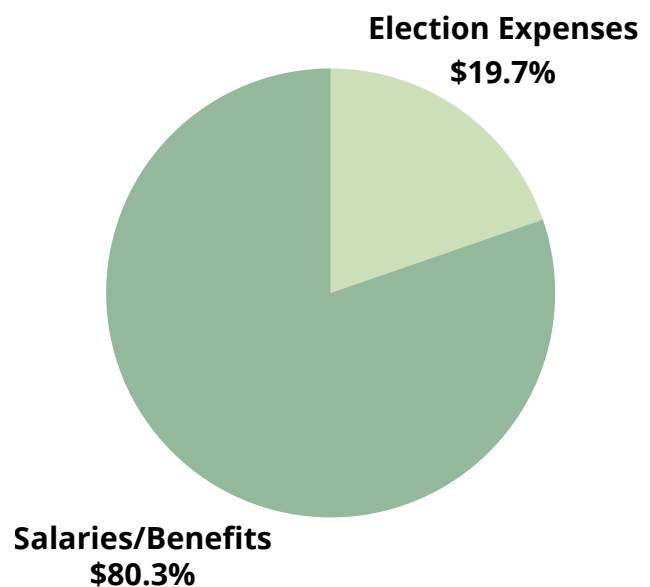


REVENUE

- General Clerk Fees: \$1,000
- Marriage Licenses: \$20,000
- Penalties and Violations: \$19,000
- Sale of Maps/DNR Licenses: \$400
- Local Govt Election Revenue: \$26,475
- Property Tax Levy: \$319,540
- **TOTAL: \$386,415**

EXPENSES

- Salaries/Benefits: \$310,292
- Election Expenses: \$76,123
- **TOTAL: \$386,415**



656

656 marriage licenses were issued in 2025.

61%

Record turnout for the April 2025 elections.

9,490

9,490 postcard license reminders sent to dog owners in 2025.

Protecting Vital Records

MESSAGE FROM THE REGISTER OF DEEDS



The Register of Deeds is the keeper of some of the county's most important records, a task we are proud to undertake. We record, scan and index real estate records for La Crosse County. We also issue certified copies of birth, death, domestic partnership & divorce certificates and file and issue marriage certificates and military discharge records.

My goal in this office is to ensure that we continue to modernize our processes by scanning and digitizing all the records in the office. We are continuing to receive feedback with our customer service survey and are thankful to the customers who let us know how we are doing so that we can continue to do our best to serve the community.

I would also like to thank my staff, Tamara Maybanks, Kari Wilde, Lorraine Johnson & Heidi Uebele for all their hard work and dedication, and to the public for their continued support. If you have any questions or comments, I encourage you to stop in or call the office and we will be happy to assist you. We look forward to another great year of helping our customers.

Sincerely,

Robin Kadrmas

La Crosse County Register of Deeds

rkadrmas@lacrossecounty.org

FEEDBACK FROM CUSTOMER SURVEYS

- "Very prompt response to my questions"
- "Robin and her staff are amazing public servants. Thank you all for what you do to serve the taxpayers of La Crosse County!"
- "Super quick turn around time. Thank you!"

2025 Highlights

- This year I implemented Official Records Online which is an ordering option provided by Fidlar, our software vendor. With this service we receive \$2.50 for every order. It started in June and by the end of 2025 we had 228 orders. We do still have Paygov as an option, but this mainly gets utilized for real estate copies and we do not receive any extra income.
- SWIFT is a program that eliminates the mailing back of documents once they are recorded. With this program customers can get their documents electronically mailed back to them, however if they still would like to have the original, they can either send a self-addressed stamped envelope or they can stop in within 60 days after recording to pick up their document. This program has continued to see cost savings with postage.
- Over 14,000 real estate documents recorded by our office in 2025. Of that total, almost 82% were e-recorded.
- We are continuing to promote Property Fraud Alert to our customers & currently have over 1300 subscribers. There have been a few instances of vacant properties in neighboring counties that have had attempted property fraud, so it is something to be aware of.
- We will continue to back index & do quality control of all historical records – real estate and vitals. We are working on pre-1907 vitals and are back to 1928 with real estate. This continues to be an ongoing project that gets worked on as time permits by all staff. We have all our marriage records scanned and are working on death and birth records. These records are not available online to the public and we are only doing this project so that we have a back-up to our records should something happen.

CUSTOMER SATISFACTION

95%

Very Satisfied

3%

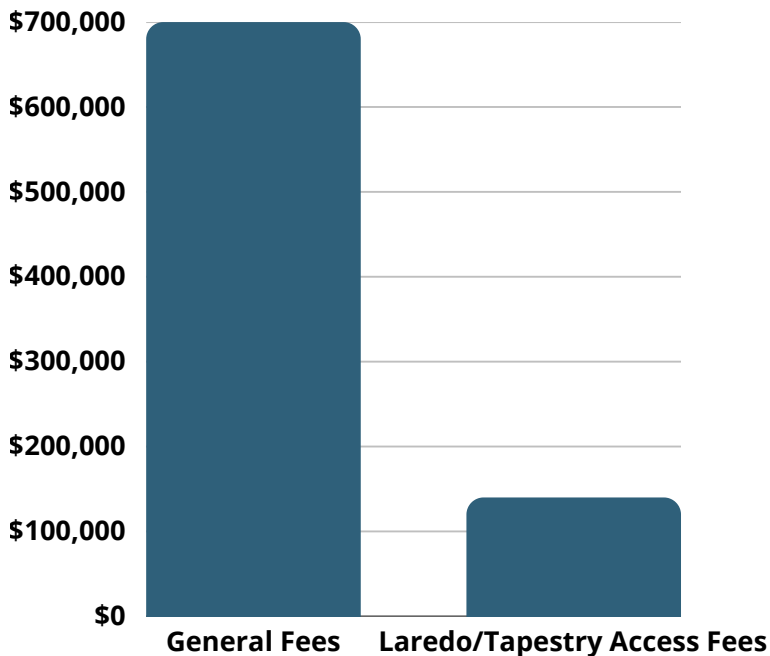
Satisfied

2%

Dissatisfied

2025 Finances

REVENUE & EXPENSES

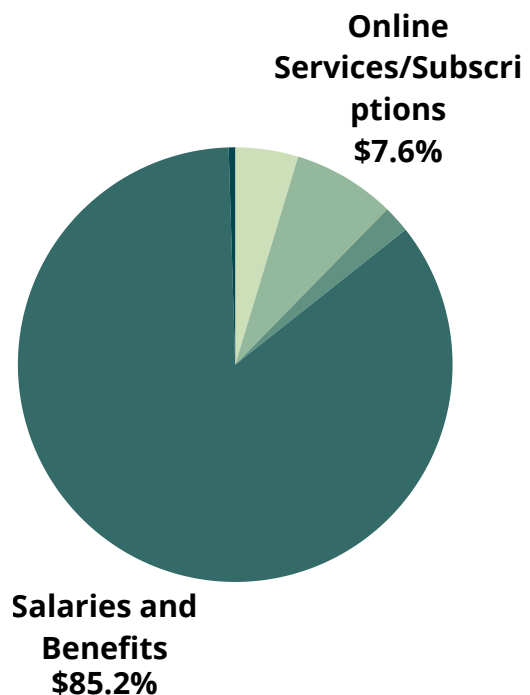


REVENUE

- General Fees: \$700,000
- Laredo/Tapestry Access Fees: \$140,000
- **TOTAL: \$840,000**

EXPENSES

- Laredo Access Fees: \$23,500
- Online Services/Subscriptions: \$38,400
- Operating Expenses: \$10,106
- Salaries and Benefits: \$427,702
- Training/Travel/Professional Dues: \$2,425
- **TOTAL: \$502,133**



1,100

Over 1100 real estate copies were sold in 2025.

\$2.6 Million

Over \$2.6 million collected in Transfer Fees in 2025, of which almost \$532,778 were retained by the county.

23,500

Over 23,500 vital records were sold in 2025.

Honored to Serve the Public

MESSAGE FROM THE TREASURER



The core duties of the Treasurer's Office are established in Wisconsin State Statute 59.25, 74 and 75. Some key responsibilities are receiving, safeguarding and disbursing county funds while maintaining accurate financial records. The office processes money from all County departments and manages both current and delinquent property taxes.

This work is made possible through strong collaboration with Land Information, the Real Property Lister and Register of Deeds. These areas share essential parcel information that ensures for accurate tax billing and efficient delinquency processing.

We also work with the 18 municipalities-12 towns, 4 villages and 2 cities. Together, we exchange tax collection data, coordinate settlements processes, and address the many details that arise throughout the year.

Our office continues to remain committed to serving the people of La Crosse County with the respect, understanding and compassion. We also want to extend our sincere appreciation to our local municipal clerks and treasurers. Their hard work and dedication throughout the year are vital to the success of every taxing jurisdiction. Thank you for all that you do. We appreciate you! If you have any questions, concerns, or need assistance, please feel free to stop by or contact our office at 608-785-9711. It is a privilege and honor to serve the people of La Crosse County.

Thank you!

Amy Twitchell

La Crosse County Treasurer

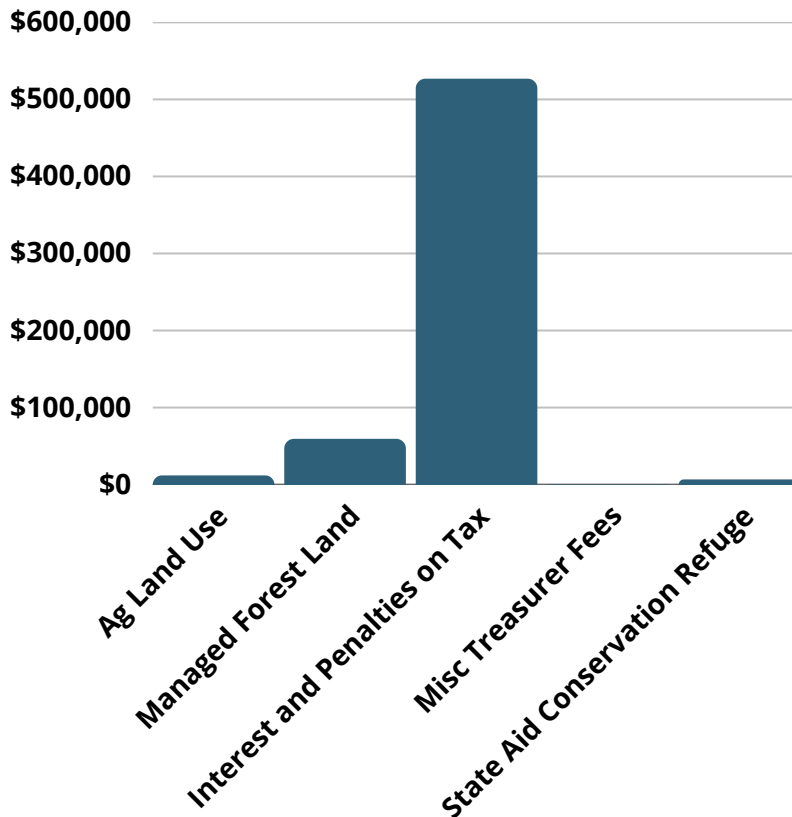
atwitchell@lacrossecounty.org

LOOKING FORWARD

- Continued mailing letters to inform primary homeowners of the Wisconsin Gaming and Lottery Credit. This credit reduces the real estate tax bill for qualifying primary residences.
- Continuing to provide exceptional customer service
- Strengthening collaboration with County departments

2025 Finances

REVENUE & EXPENSES

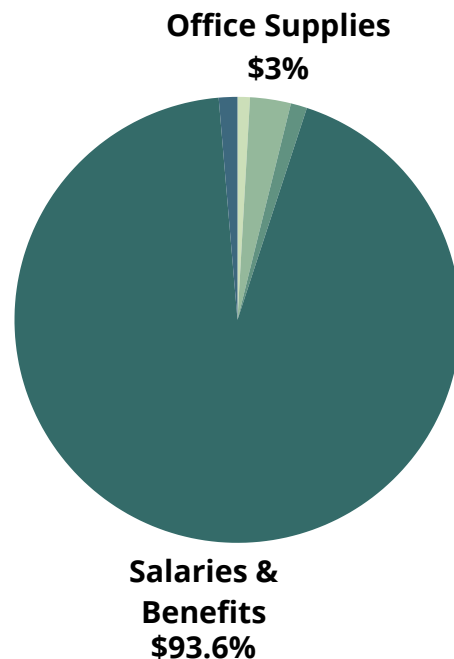


REVENUE

- Ag Land Use: \$11,923
- Forest Cropland/Managed Forest Land: \$59,437
- Interest and Penalties on Tax: \$526,865
- Misc Treasurer Fees: \$360
- State Aid Conservation Refuge: \$6,725
- **TOTAL: \$605,310**

EXPENSES

- Printing: \$2,468
- Office Supplies/Phone/Postage: \$8,115
- Public Notice: \$3,245
- Salaries and Benefits: \$256,909
- Training/Travel/Professional Dues: \$3,699
- **TOTAL: \$274,436**



1,714

1,714 delinquent notices were mailed out in 2025.

\$26 million

\$26,047,974 in property taxes were collected in 2025.

5,870

In 2025, 5,870 property tax reminder postcards were mailed out.

2025 Overview

WHAT WE DO

The La Crosse County Treasurer's Office duties and responsibilities are set by the Wisconsin State Statutes Chapter 59, 74 and 75. Some of these duties are:

- Collect delinquent and postponed real estate taxes (exceptions for the City of La Crosse)
- Complete settlements with the municipalities and the State of Wisconsin Department of Revenue
- Settle with all taxing jurisdictions (towns, villages, cities, Western Technical College, school districts, Lake Neshonoc District, Mindoro Sanitary District, and St. Joseph's Sanitary District)
- Receipt funds received to the correct general ledger accounts in a timely matter
- Keep and maintain the bank accounts
- Provide the State with required payments, statements, and reports
- Send lottery credit applications, delinquent notices, tax certificates, letters to taxpayers
- Foreclose via In Rem
- Interact with many County departments
- Dedicated to providing friendly, and effective customer service to all



LA CROSSE COUNTY
Exceptional services. Extraordinary place.



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