

La Crosse County Civilian Review Board

2025 Year-End Report

Reporting Period: January 1 – December 31, 2025

Message from the Co-Chairs

On behalf of the La Crosse County Civilian Review Board, we are pleased to present this Year-End Report summarizing the Board's work, observations, and community impact during the 2025 calendar year.

The CRB exists to promote transparency, accountability, and trust between the community and law enforcement. This report reflects not only the number and nature of submissions received, but also the collective commitment of Board members, and County partners to ensure fair, respectful, and lawful policing practices in La Crosse County.

The CRB has been meeting monthly since our inception in November 2024. Our initial meetings were focused on board set-up, website design, and procedural logistics. After completion of our intake processes, the CRB began reviewing submissions along with expanded training.

The CRB strives to:

- **Listen:** Create a space for individuals to share their police-related experiences
- **Support:** Offer care, guidance, and advocacy for those impacted by law enforcement
- **Inform:** Provide information and resources to empower individuals and communities
- **Connect:** Assist in accessing support services or navigating formal complaint processes
- **Advocate:** Serve as an advocate in meetings/conversations, when desired
- **Recommend:** Utilize CRB report data to inform policies, professional development, and general strategies to reduce harm resulting from law enforcement practices

The CRB does not:

- **Conduct investigations:** We do not investigate incidents or gather evidence
- **Determine guilt/innocence:** We are not a court and do not make legal judgments
- **Recommend or Impose Discipline:** We do not propose or enforce disciplinary actions for police officers
- **Provide legal advice:** We are not a legal service and cannot offer legal representation or counsel
- **Replace formal complaint processes:** While we can assist in navigating these processes, we do not substitute or override them

Signed,

Allan Beatty & Amanda Florence Garcia Goodenough
Co-Chairs, La Crosse County Civilian Review Board

Executive Summary

During 2025, the La Crosse County Civilian Review Board:

- Received a total of **nine (9) community submissions (8 incidents)**
- Processed submissions received via **online forms (5), email (2), and phone (2)**
- Reviewed matters involving **Biased Conduct, Officer Misconduct, Other Behavior or Misconduct, along with one non law enforcement related submission.**

While the volume of submissions was modest, the data provides a meaningful baseline for identifying trends in future years.

Board Overview

Charge

To serve as a respected, trusted, and independent liaison between Law Enforcement agencies in La Crosse County and the communities they serve.

Authority & Establishment

The Civilian Review Board was established by La Crosse County ordinance and operates in accordance with County policy and applicable Wisconsin statutes.

Board Composition (2025)

- Co-Chairs: Allan Beatty & Amanda Florence Garcia Goodenough
 - Members: Cullen Bosworth, AJ Clauss, Michael Durnin, Bradley Weber
 - County Liaison/Staff Support: Jane Klekamp, Myranda Schumacher
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Timeline of Civilian Review Board (CRB) (2025)

- November 2024: Initial meeting of Civilian Review Board members
 - Orientation - open/public meeting regulations, understanding our charge, and legal guidance
- December 2024: Design of Intake Form, and in January, we built the CRB website
- January 2025: Development of CRB website page
- March & April 2025: Development of protocols for handling reports
- May 2025: Website and reporting system went live.
- Over June and July 2025: Soft launch
 - Connecting with organizations working with populations statistically more vulnerable to negative law enforcement experiences.

- August 2025: Meeting with law enforcement leadership from La Crosse, Onalaska, and the County Sheriff’s Office before public launch, which included media release, county newsletter, social media, and an op-ed in the La Crosse Tribune.
- September – December 2025: Meetings with a variety of groups — from lawyers and the Police and Fire Commission, university student groups, the GLA Diversity Council, and Judiciary & Law to build awareness, understanding, and relationships. Distribution of a broader literature drop to disseminate fliers and handouts (visual presence), continuing to build community trust, responding to reports, and collecting data.

Complaint Intake & Review Process

Community members may submit concerns or feedback (anonymously if they wish) regarding law enforcement interactions through the following channels:

- Online submission form (via La Crosse County CRB website)
- Email submissions
- Phone submissions

All submissions are logged and processed in accordance with CRB procedures. The Board does not replace existing internal affairs processes but serves as an independent civilian review body. All submissions are reviewed collectively by the Board during scheduled meetings

Data & Submission Overview

- Please note: Most reports received by the Civilian Review Board are treated as unsubstantiated accounts since we are not an investigative board. Additionally, the CRB does not assign blame. Instead, our work centers on supporting those impacted by policing practices and honoring the narratives and lived experiences that too often go unheard or are treated as isolated incidents rather than part of broader patterns.

Total Submissions Received

- Total submissions: **9**
 - Note: one report was not a reportable submission

Submissions by Intake Method

- Online submissions: **5**
- Email submissions: **2**
- Phone submissions: **2**

Categories of Submissions

Submissions received during 2025 most related to:

- Biased Conduct Alleged **(5)**
- Other Behavior or Misconduct Alleged **(3)**
- Officer Misconduct Alleged **(1)**
- Non-related to Law Enforcement **(1)**

This categorization is intended to identify patterns and themes rather than assign fault or determine outcomes.

Demographic Overview of Individuals Submitting Reports

- Gender: Female **(3)**, Male **(2)**, Trans **(1)**
- Race: White **(4)** (No other racial identities were shared/identified)
- Disabled **(2)**

This categorization is to identify any potential trends. All demographics were self-identified, and individuals have the option of not identifying.

Law Enforcement Agency Breakdown named in Submissions

- City of La Crosse Police Department **(6)**
- Town of Shelby **(1)**

Individuals have the option of naming or not naming the agency involved with the incident. Inclusion of an agency does not indicate wrongdoing.

CRB Summary of Actions

Of the submissions received **(9)**, all reports were reviewed by the Board:

- Outreach to reporter, if known, of the incident
 - Meeting with the reporter requested **(7)**
 - No reply by the reporter **(2)**
 - Outreach to law enforcement requesting follow-up regarding procedures/processes **(1)**
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Community Engagement & Outreach

During 2025, the CRB engaged with the community through:

- Public meetings
- Outreach or educational efforts
- Collaboration with County departments or community organizations

The Board remains committed to accessibility, transparency, and public awareness of its role and responsibilities.

Board Development & Operations

Training & Orientation

- Board member orientation and onboarding
- Ongoing education related to civilian oversight, ethics, and procedures
- Insights and conversations with law enforcement agencies within La Crosse County

Operational Highlights

- Improvements to submission tracking or documentation
 - Process clarifications or procedural updates
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Challenges & Observations

The Board identified the following challenges during 2025:

- Limited public awareness during the CRB's inaugural year
- Data limitations with year one

These challenges inform the Board's recommendations and future priorities.

Goals & Priorities for 2026

Looking ahead, the La Crosse County Civilian Review Board aims to:

- Enhance community awareness of the CRB
 - Improve clarity and accessibility of the submission process
 - Strengthen data collection, data sharing, and trend analysis
 - Continue fostering trust through transparency and accountability
 - Continue refining internal procedures and documentation
 - Deepening our understanding of law enforcement policies and victim support services
 - Translating our reporting form into additional languages
 - Exploring barriers to reporting, so we can make the process more accessible
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Contact Information

La Crosse County Civilian Review Board

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