

Hillview Health Care Center

Owned and Operated by:

County of La Crosse, Wisconsin

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LA CROSSE COUNTY

September 18, 2026

Subject: Construction Update

Dear Families and Visitors,

We want to share an important update about upcoming construction on the Hillview Campus. From October 12 through early December, a fire wall will be installed between the Life Center and the Skilled Nursing Facility, following the approval by the County Board on September 17.

Why this is happening:

Our original construction plans were approved by DHS as a multiple occupancy with the nursing home and Child Care Center. DHS recently clarified this is not allowable within health care facilities and a 2-hour firewall is the required standard by CMS.

The construction of the firewall will not be visual by residents or tenants.

At Hillview, the fire doors leading to the back hallway near the Recreation Room will be closed and marked as a construction zone. All activities will be relocated to the Dining Room, Central Hub, Community Room, or Living Room during this time.

Because our main kitchen is within the construction area, it will be unavailable for about eight weeks. As a result, meals will be prepared using Hillview's and The Evergreens' serving kitchens. You may notice culinary staff in these areas starting at 6:30 a.m. until after supper, along with a few temporary menu adjustments:

- Residents will continue to have choices; but not as many.
- Some items normally prepared from scratch may be premade.
- Hillview Terrace may receive some items that will be cooked on-site rather than fully prepared in the main kitchen.

Thank you for your continued patience and support. If you have any questions, I will be available for a Q&A regarding the construction on Thursday September 24th at 3:30pm. **Microsoft Teams meeting**

Join: <https://teams.microsoft.com/meet/265022725159661?p=XfRgEQJ1rBa2Cy1uLE>

Warm regards,

Kelly Kramer

Campus Administrator

608-519-9357