

LA CROSSE COUNTY NOTICE OF MEETING

COMMITTEE OR BOARD:	VETERANS, AGING & LONG-TERM CARE COMMITTEE
DATE OF MEETING:	MONDAY, April 10, 2023
MEETING PLACE:	Administrative Center, Conference Room 1107 212 6th Street N, La Crosse, WI 54601 Click here to join the meeting
TIME OF MEETING:	8:00 A.M.
PURPOSE OF MEETING:	MONTHLY MEETING
1.	Roll Call/Call to Order
2.	Public Comment
3.	Approve Veterans, Aging & Long-Term Care Committee Minutes of March 6, 2023
4.	Director's Report (Informational): <ul style="list-style-type: none">a. Censusb. Staffing Updatec. Lakeview Health Center Surveyd. Carroll Heights and Hillview Terrace Update
5.	Conference/Meeting Report
6.	Approval of Hillview Private Pay Rate
7.	Hillview Campus Planning Update
8.	Next Committee Meeting: May 8, 2023
9.	Future Agenda Items
10.	Adjourn

NOTICES FAXED/MAILED TO:

NEWS MEDIA

La Crosse Tribune
Other Media

OTHERS

Ryan Westpfahl
Krista Heinz/Coulee Cap
Bryan Jostad
Jennifer Briseno

DEPARTMENTS

County Administrator
County Board Chair
County Clerk
Facilities

EMAIL:

Wanda Plachecki
Audra Martine
Kelly Kramer
Jane Brannan Tamboli

COMMITTEE MEMBERS

Roger Plesha, Chair
Dan Ferries
Peg Isola
Grant Mathu
Gary Padesky

MEMBERS: If unable to attend, call the County Clerk's Office at 608-785-9581.

PUBLIC COMMENT: The Committee may receive information from the public, but the Committee reserves the right to limit the time that the public may comment and the degree to which members of the public may participate in the meeting.

PERSONS WITH DISABILITIES: If you need accommodations to attend this meeting, please contact the County Clerk's Office at (608)785-9581 as soon as possible.

DATE NOTICE FAXED/MAILED/POSTED: April 6, 2023

This meeting may be recorded, and any such recording is subject to disclosure under the Wisconsin Open Records Law.

VETERANS, AGING & LONG-TERM CARE COMMITTEE

Monday, March 6, 2023

Administrative Center

Conference Room 1107

MEMBERS PRESENT:	Roger Plesha (Chair), Peg Isola, Grant Mathu, Dan Ferries
MEMBERS EXCUSED:	Gary Padesky
MEMBERS ABSENT:	None

CALL TO ORDER: Chair Roger Plesha called the meeting to order at 8:00 a.m.

PUBLIC COMMENT: None

APPROVE MINUTES:

Veterans Aging & Long-Term Care Committee – February 6, 2022. **MOTION** by Isola/Mathu to approve the minutes of February 6, 2022. **Motion carried unanimously.**

DIRECTOR'S REPORT:

The director's report was distributed to members.

Census remains stable for both campuses.

A Wage survey is being conducted for the direct care staff. All Wisconsin County Nursing Homes, local long-term not-for-profit care providers, local acute care providers, and several non-healthcare related companies are being contacted. This information will be used to identify any changes needed in pay classifications to address ongoing challenges with staffing. More information and a recommendation will follow.

Use of traveling CNA's continue to fill staffing gaps.

Hillview Nursing Home did have surveyors in the building on a self-report. No citations were found.

CONFERENCE/MEETING REPORT: None.

HILLVIEW CAMPUS PLANNING UPDATE:

Operational assessments were the main focus last month. It was determined that a small nursing home, skilled level care, and a CBRF would be supported within the current structure. Work continues with Hoffman. Common spaces and separation of facilities spaces need to be defined. Other options for unused spaces to be assessed include student housing, childcare, residential treatment for children, and apartments. Findings will be discussed with the County Board when completed.

NEXT COMMITTEE MEETING: April 10, 2023

FUTURE AGENDA ITEMS: None

ADJOURNMENT: **MOTION** by Isola/Mathu to adjourn the meeting at 8:24 a.m.
Motion carried unanimously.

Disclaimer: The above minutes may be approved, amended, or corrected at the next committee meeting. Joyce Mc Laughlin, Recorder



LA CROSSE COUNTY

Exceptional services. Extraordinary place.

Long Term Services, Wanda Plachecki/Executive Director

TO: VALTC members
FROM: Wanda Plachecki, NHA
DATE: April 6, 2023

CENSUS UPDATES

Lakeview Health Center & Assisted Living Campus

Census for the Lakeview campus is:

- Lakeview Health Center
 - Census: 49 (discharge on 4/5 – currently reviewing “wait” list)
 - Licensed Beds 50
- Ravenwood
 - Census: 8 (admission planned for 4/10)
 - Licensed Beds: 10
- Maplewood
 - Census: 15
 - Licensed Beds: 15
- Neshonoc Manor
 - Census: 15
 - Licensed Beds: 15
- Monarch Manor
 - Census: 7
 - Licensed Beds: 8
- Regent Manor
 - Census: 3
 - Licensed Beds: 4

Hillview Health Care Center & Assisted Living Campus

Census for the Hillview campus is

- Hillview Health Care Center
 - Census: 54
 - Licensed Beds: 60
 - 55.5 average daily census for March 2023 and 54.4 year-to-date average daily census.
- Average rehab days are up slightly at 7.06

- Carroll Heights
 - Census: 52
 - Licensed Beds: 55
- Hillview Terrace
 - Census: 23
 - Licensed Beds: 30
- The Oaks
 - Census: 4
 - Licensed Beds: 10

STAFFING UPDATE

The Long-Term Care division is currently finishing the direct care wage survey. Data gathered from a variety of long-term care providers, health care providers, and general employers in our region will be used to analyze our current wage rates. This analysis will be completed in early May and will be used to make recommendations for 2023 and 2024.

The State of Wisconsin currently has several programs designed to improve recruitment and retention for the State's long term care providers. One of these programs is the WisCaregiver Career Program. This program is designed to address the C.N.A. shortage in Wisconsin nursing homes using an employment first strategy. It provides free C.N.A. training, free C.N.A. certification testing and a \$500 retention bonus to existing employees of long-term care providers. It also has an optional component which provides a \$500 mentor bonus to individuals who support these new C.N.A.'s during their first 6 months of certification. Both the Hillview and the Lakeview campus have utilized this program to support our staff in obtaining additional skills and is one of our recruitment/retention strategies for 2023.

LAKEVIEW HEALTH CENTER SURVEY – SELF REPORT

Surveyors were on-site this week to review two recent self-reports, one an injury of unknown origin and one a resident-resident altercation. They also reviewed our current abuse prevention and investigation process. No concerns noted by surveyors – no citations issued.

CARROLL HEIGHTS/HILLVIEW TERRACE UPDATES

The Hillview campus leadership has recently assessed current changes to the regional assisted living market and, more specifically, referrals/inquiries to Carroll Heights and the Hillview Terrace RCAC. Summary of this analysis is provided below:

Carroll Heights: Current openings include 1- two bedroom two bathroom apartment and 2 – one bedroom apartments. In the past year there have been 8 tenant move-ins and 7 discharges. Thirteen inquiries have been received since mid-December 2022 with 4/13 move ins, 3/13 on the wait list preferring different room sizes/configurations, and 4/13 still in the decision phase. Of the current residents, 5 are veterans. In a recent satisfaction survey, tenants expressed the following:

- Great place to live
- Outdoor opportunities
- Helpful & great staff
- Quiet
- Nice apartments
- Fantastic building
- Off street parking
- Beautiful bluff view
- Walking paths
- Good security
- “It is like living at the Waldorf...but better”

- The meals, the people, my neighbors, my view
- Reasonable rent
- Convenience
- Feels like home
- Well maintained

One resident stated, “I could list the amenities here, but I’d like to sum it up in this manner...this is my home.” This survey corroborates our belief that Carroll Heights continues to serve an important service in our community – affordably priced market rent housing.

Hillview Terrace: Current openings include 1 studio, 5-one bedroom, 1-2 bedroom. There are currently 14 potential tenants on our referral list. In the past year we have declined 14 potential tenants, all of which were referred to CBRF’s for a higher level of care, 9 tenants have been admitted to our facility and 9 tenants have discharged. We are currently serving 6 veterans.

The marketing plan for our independent and assisted living facilities includes Facebook promotions, marketing to Long Term Care campus staff, and email reminders to the ADRC. A recent referral bonus has been offered to current tenants. Additional outreach to the ADRC, hospital discharge planners and local churches is also currently being implemented.

Please contact me with any questions you may have related to this report or other long term care issues. You may contact me at 608-612-0640 or wplachecki@lacrossecounty.org.