

# AGING AND DISABILITY RESOURCE CENTER OF WESTERN WISCONSIN

## ADVISORY COMMITTEE MEETING

Date: December 11, 2012

Time: 1:00-3:00pm

Place: Monroe County Human Services

### **Present**

Daniel Beyerl-Chair  
Jill Kaphengst  
Jo Ann Nickelatti  
Margaret Rewald-Vice Chair  
Jim Rice  
Dorothy Will  
Richard Yarrington  
Ole Yttri  
Mike Sallaway

### **Staff/Guests**

Peggy Herbeck  
Cheryl Neubauer  
Jean Klousia  
Linda Lazer  
Sue Rettler  
Dean Ruppert  
Audra Martine  
Pat Peterson  
Erica Larsen

### **Call to Order:**

The meeting was called to order by Daniel Beyerl, Chair at 1:00pm.

### **Review of Meeting Minutes:**

Input was requested by Daniel Beyerl as to any corrections or changes in the attached meeting minutes. There were no corrections or changes that needed to be made. Jo Ann Nickelatti approved and Jim Rice seconded.

### **Partner County Updates:**

Peggy Herbeck provided an overview of the activities that all partner Counties are involved in. She said the monthly partner County Social Worker meeting is going well. Western Wisconsin Cares gave a formal presentation on how they offer services to new members after they enroll in the program. Tomorrow, IRIS will be providing a presentation to the group as to what occurs after a referral is made to their program. It is felt that the all county meetings are a better use of staff time and provide cross training instead of training each County separately. Violette, lead screen RN, will be working full time starting in January. She will be starting to focus on prevention programs.

Sue Rettler provided an update for Monroe County. Currently they have 56 cases open and 15 are new as of 12/1. She feels that cases are more complex in nature and are taking increased time until they are eligible for a long term care program. Sue meets quarterly with a transition team comprised of Western Wisconsin Cares and a SW from the Children's waiver. The purpose is to address the needs that transitional students age 17yr 6mo, that are being referred to the ADRC, will have as they are turning 18 and potentially enrolling in a long term care program. The SW from the Children's waiver program is

retiring and a new SW with no long term care experience will be taking her place so there will be a learning curve involved with this program.

Jean Klousia provided an update for Vernon County. She complemented La Crosse County on the monthly training and states that it is a more focused training and the videoconferences can be distracting as there can be several interruptions that occur. Case numbers in Vernon County are down but complexity of cases has increased. Callers are not always looking for enrollment but for other services such as housing, energy assistance, foodshare, homelessness, and mental health issues. Also a surprising number of private pays consumers that are looking for assistance with service options. January 11<sup>th</sup> Alice Olson is retiring and they are interviewing eight people for the position. The SMART bus is a new resource to provide transportation to Prairie du Chien from La Crosse and outlying counties. The cost is \$3.00 one way.

Erica Larsen provided an update for Jackson County. There is a steady flow of referrals and an increased need in Adult Protective services teaming with the ADRC Social Workers. With families coming in for the holidays referrals tend to increase after seeing the decline of their family member. The ADRC unit, using Aging unit funding, will be providing two prevention programs next year. The Arthritis Foundation's exercise program will be taught by an ADRC staff and "Living Well with Chronic Conditions" program, a partnership with the hospital in Black River Falls, will begin in January. Rebecca Venneri has been hired as the new Adult Protective Services supervisor, replacing Beth Smetana who is now the Jackson County Agency director. Erica announced that she is expecting a baby in mid-June and Abbi Goldsmith is expecting a baby in April. There will not be much of an overlap in leave and the La Crosse County has offered to help cover when needed.

Daniel Beyerl asked about the complexity of the cases as it continues to be talked about at each advisory board meeting. Sue said that more people are aware of the ADRC and call not just when they are out of money and need assistance. The community is seeing the ADRC as a true resource for anyone with questions about options. Jean Klousia added that referrals are now made by attorneys, doctors and word of mouth and the ADRC is viewed as a credible resource for information. Pat Peterson thought that the economy may have something to do with the increase in referrals.

### **New Member Introduction**

Dean Ruppert introduced, Mike Sallaway, new advisory board member as a representative for the Ho Chunk Nation. The State mandates that if a tribe located in the catchment area of the ADRC, a representative is required to be a member on the board. Mike currently works as a Vocational Rehabilitation Counselor for the Native American tribe and has an office in the Tribal Aging Unit building Tomah. Mike provided background information about himself as a member of the tribe as well as his employment history.

### **ADRW WW Statistics**

Peggy Herbeck provided enrollment and disenrollment data for the ADRC-WW (see handout). In November Monroe County beat La Crosse County in the number of community enrollments. For the past quarter, enrollments were between 49 and 57. Peggy also explained that most disenrollments are due to death. Only four people were disenrolled due to no longer being eligible for Medical Assistance, but monthly, the ADRC-WW receives between 10-15 referrals for people who may be losing financial eligibility for a variety of reasons. Next year Peggy will also provide statistics on disenrollments from the IRIS program.

Audra Martine discussed the "Met/Unmet Needs" data (see handout). The majority of the Met Needs falls into the "Basic Needs and Financial Related" and Disability/LTC Related Services" categories. There were fewer "Unmet Needs" this quarter but the same categories accounted for the majority of these. A conversation ensued regarding people losing eligibility for services when in jail. Audra said that judges are being more creative in sentencing so that people don't lose Family Care and Social Security eligibility by being in jail for 30 days as both of these programs provide stability for people with high needs. Dorothy Will was interested in who taught judges to be creative in sentencing. Dean replied that the judges see what has been occurring with people as we have many people in and out of the system many times. Peggy also stated that probation and parole and the guardian ad litem's are helpful in assisting judges in seeing the high needs of our consumers in jail. Mike asked if anyone from probation and parole are on the advisory board and Dean stated that we are limited by statute as to who can be on the board. Jim asked if all the judges in the WWC region aware of the use of this creative sentencing and Richard stated the La Crosse tends to be more proactive. Linda Lazer stated there is a judicial training in the fall and maybe this could be an opportunity for follow-up with the local judges.

Cheryl Neubauer gave a summary of the ADRC-WW Call Center statistics (see handout). All of the Counties had a great deal of outreach that occurred over the past quarter. Jean had mentioned that many phone calls come directly to the Vernon Co ADRC directly as the community has had past experience or a working relationship with the social workers. Richard asked if those referrals that were calling directly to Vernon County were included in the overall count. Cheryl answered that this data is only from calls coming into the ADRC Call Center as we get reports through our phone system. Mike asked if outreach was done with the tribal organization and if anyone has met with the Tribal Aging Unit. Peggy stated that the ADRC was waiting for Roberta Decorah to come on board to work through her first. Erica stated that the ADRC has been part of the Ho Chunk Health Fair and that Jackson County works collaboratively with the tribe in providing outreach. If they are not able to attend an outreach, they send materials for distribution.

### **Money Follows the Person (MFP)**

Peggy provided information on this program which helps to rebalance funding to be able to move away from institutional care. The ADRC-WW will provide more extensive outreach to move people out of the nursing home and into the community. There are financial incentives offered for Managed Care Organizations if members participate in MFP. The ADRC-WW goal set by the State is to enroll between 63-94 members per year into this program. The State has put out a lot of information on how to perform this type of outreach. Eligible facilities for MFP are ICF-MR, Nursing Homes and Nursing Home-IMD. In order for the MCO to receive financial incentive, the member needs to be in a community setting for a year. People in these facilities are not mandated to participate in this program. They will still be eligible for services through the ADRC. The requirements are that the member is willing to move out of the facility and complete two surveys per year. The partner counties are very active with the nursing homes in their communities. Richard asked if a person doesn't want to move to a nursing home but does not have enough money to pay for help at home. Do they need to move to a nursing home first to then receive funding? Peggy replied that the ADRC will work to keep people living in the community if that is their goal. Ole Yttri stated he thought that people had to meet with the ADRC prior to going into a nursing home. It was explained that people are admitted to the nursing home very quickly to rehabilitate and it is not always a planned move. Since the ADRC is not located at the hospital it would be difficult to meet with everyone prior to nursing home admission. The goal is for people to call the ADRC to ask for help with planning when they have the money to pay for their service needs.

Next meeting a presentation will be given on private pay services available to keep people in the community and off public dollars. Jim Rice stated that he has met with people who need home care services but they think "if I go to the County, that's welfare".

### **Committee Member Involvement**

Jim Rice asked about what transpired with the Community Health Partnership ending services. Dean stated that Southwest Family Care Alliance was awarded the contract. He also said that every five years the State has to let out bids for the eight county region. WWC was again a successful bidder but because of the size of this region, the State can award a contract to another MCO. Care Wisconsin, which is focused out of Madison, was awarded a contract but we are unsure of when they will begin providing services. The ADRC will have to offer choices between all options. Each MCO will offer the same basic benefit package. There is a concern that members will flip back and forth between MCO's if one will not provide a requested service.

Pat Peterson announced that Logisticare has given notice to end the contract with the State for transportation. They will continue to provide service until a new vendor is under contract. Reason they have ended the contract is lack of adequate reimbursement for the volume of work.

### **Upcoming Meetings**

All meetings will continue to be held from 1:00 to 3:00pm. Dates for next year are as follows:

March 26, 2013	La Crosse
June 25, 2013	Jackson (Black River Falls)
September 4, 2013	Vernon (Viroqua)
December 10, 2013	Monroe (Sparta)

### **Monroe County Story**

Sue Rettler ended the meeting by providing a story regarding a woman she is working with who currently lives with her daughter in Pittsburgh Pennsylvania. The referral came from the Wisconsin Council of the Blind and Visually Impaired. She is planning to move to Tomah in January to live with another daughter. Sue called the woman to find out what services she currently receives. By asking several questions, it sounds like the Adult day care she receives is funded by a type of MCO program. Sue informed the woman as to how the process works in Wisconsin. The ADRC received another referral from the Adult Day Care in Pittsburgh wanting to make sure there was no gap in services and insurance, especially in insurance as she needed her Part D plan to continue. Closer to January, Kelly will continue the follow up and work with the Elder Benefit Specialist to make sure it is a smooth transition for this woman.

Meeting was adjourned at 2:56pm.

Minutes may be approved, amended or corrected at the next advisory board meeting.

Respectfully Submitted by:

Cheryl Neubauer

