# MENTAL HEALTH RECOVERY SERVICES ADVISORY COUNCIL

December 8, 2011 Administrative Center, Room 3220 10:00 a.m.

MEMBERS PRESENT:	Sharon Hampson, Jeanne Stevermer, Vickie Crews, Pam
	Bendel, Sue Anderson, Mary Dahlby, Jane Latshaw, Kristine
	Buehler, Shelly Skau, Donna Christianson, Jen Timm,
	Christin Skolnik
MEMBERS ABSENT:	Kyara Tolian, Nicole Mooney, Sherry Bell, Monica Kruse, Va
	Thao, Chris Neumeister, Amy Atchison
OTHERS PRESENT:	Matthew Strittmater, Gail Elland

## CALL TO ORDER

Vice-Chair Jeanne Stevermer called the meeting to order at 10:05 a.m.

#### **APPROVE MINUTES**

Motion by Hampson/Anderson to approve the minutes of November 10, 2011. **Motion** carried unanimously.

#### **PUBLIC COMMENT**

There was no public comment.

#### **WELCOME - INTRODUCTIONS**

Jeanne Stevermer welcomed everyone. Introductions were made since everyone wasn't present at the last meeting.

## **2011 CERTIFICATION VISIT SUMMARY**

Shelly Skau gave a brief report on the recent state CCS certification. Three areas need work. 1) The comprehensive assessment must be in the file and signed off on. The assessment didn't meet the same level of content for the adult versus youth records; 2) Recovery Planning; 3) Medication records – in the CCS file there must be a medication log document that lists both prescribed and over-the-counter medications. The statute requires accurate information. This data can be provided by self-report and/or records from the pharmacy or clinic. Computerized records for medications are not available at this time due to changes with our CONNECT computer program that is used.

Kristine Buehler reported on the children's CCS section. With the children you are dealing with more than the one person, there are the parents, siblings, and foster family. Training with staff is completed bimonthly with mental health professionals. They also meet quarterly with all staff.

Matt Strittmater reported the state expects to see improvements in the above three areas.

## SUMMARY OF NEW EBP's in MHRS

Matt Strittmater reviewed the three new practices that we are beginning as part of the new evidence based practices (EBP's). They include Integrated Dual Diagnosis Training (IDDT), Supported Employment, and Family Psychoeducation.

## **MOBILE CRISIS WORKER DECISION PROCESS**

Donna Christianson gave a PowerPoint presentation showing the steps in determining how a crisis call is handled. The Crisis Program must follow DHS Statute 34.02(5). She also shared a handout showing the steps involved in determining whether someone is appropriate

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for a Chapter 51 emergency detention. Anyone within La Crosse County is eligible to utilize our Crisis Program. Out-of-county people would be referred back to their county of residence if followup services were needed. The number to call for a crisis worker is 784-HELP (784-4357). The crisis team handles approximately 6000 calls a year. There is no charge for a phone contact. Face-to-face contacts can be billed through private insurance, Medical Assistance, or the person can be billed.

## **ITEMS FOR FUTURE AGENDAS**

Next month's topic will include an outline on the Triage Clinic, how long do you see people, and whom do you refer the people to? Jen Timm will provide a report on the streamlined process.

#### ADJOURN

There being no further business, **MOTION** by Hampson/Oliver to adjourn the meeting at 11:53 a.m. **Motion carried unanimously.** 

The next meeting will be held on Thursday, January 12, 2012.

Approved, 01/12/12, Gail Elland, Recorder