

AGING AND DISABILITY RESOURCE CENTER OF WESTERN WISCONSIN

ADVISORY COMMITTEE MEETING

Date: December 13, 2011

Time: 1:00-3:00pm

Place: Monroe County Human Services

<u>Present</u>	<u>Staff/Guests</u>
Daniel Beyerl	Dean Ruppert
Grady Gutknecht	Audra Martine
Jill Kaphengst	Cheryl Neubauer
Denise Lorenz	Todd Bowen
Jo Ann Nickelatti	Pam Eitland
Dorothy Will	Jean Klousia
Margaret Wood	Pat Peterson
Ole Yttri	Sue Rettler
	Scott Mathison
	Michael Dux

Call to order:

The meeting was called to order by Margaret Wood, Chairperson, at 1:10p.m.

Review of Meeting Minutes from October 4, 2011:

Input requested by Margaret Wood as to any corrections or changes in the attached meeting minutes. There were no corrections or changes that needed to be made to the meeting minutes.

Partner County Updates:

Sue Rettler discussed current enrollments; Monroe continues to work on their waitlist. Scott Mathison provided a case study which involved the collaboration of La Crosse, Monroe and Jackson counties in order to serve a consumer leaving a jail setting. This provided a successful outcome for the consumer in this particular situation.

Jean Klousia from Vernon County stated that referrals have been down and enrollments have been moving along. There has not been much outreach done since the Vernon County Fair. Jean mentioned that a staff person will be going on maternity leave for 12 week, but they will have a part time staff to help in her place. Pat Peterson noted that 25% of Home Delivered Meal clients are being funded by Family Care and that advocates have been working to extend Senior Care past 2012.

Todd Bowen gave an update for Jackson County. They are close to getting through their waitlist for enrollment into Family Care. Staffing changes due to the implementation of the ES Consortia were discussed. Staff changes, due to program changes and retirements, make it a stressful time for all. During this quarter, the Northfield CBRF closed and individuals that resided there needed to move elsewhere. Many of those people were from other counties. The Lunda Company is funding the building

of a facility that will be multigenerational. It will house a Boy's and Girl's Club, Senior Center, and day center for people with developmental disabilities. They will need ongoing financial support to keep the building running.

Audra gave an update for La Crosse County regarding the marketing that will be occurring this month in local newspapers as well as on the Tribune website. Cheryl has purchased marketing/promotional items to be given out at outreaches next year. Audra noted that the phone numbers for the ADRC are incorrect in some areas of the phonebook and hopefully the newspaper ads will help let people know of the correct number. The ADRC is finally fully staffed after being down one staff person for most of this year. She discussed that ADRC workers are uncertain in regards to the process that will occur for making referrals to the ES consortium. Training and protocols will be developed to help provide direction as soon as possible.

ADRC WW Statistics:

Audra gave a quarterly report on the waitlist situation. Previously urgent slots were difficult to utilize, but now the State has decreased the restrictiveness and we are using them when needed. Additional allotments of several slots were given out to partner counties allowing them to work ahead on their waitlists. La Crosse has about ten people on the waitlist and these are usually offered a slot within a week or so.

Pam stated that there is money put aside that was given to Vernon County by the HoChunk tribe for people who couldn't be served because of the waitlist. They are pleased to have a safety net for consumers.

Audra discussed the Met/Unmet needs (see handout). The two main categories of needs are funding and the waitlist. Unmet needs were generally basic needs and disability as well as lost contact with the consumer. Cheryl discussed the Call Center volume, referral volume and outreach activities. Follow up discussion ensued in regards to the decrease in referrals from nursing homes due to changing of the PAC referral process.

Youth Transition Services:

Michael Dux gave a presentation on the transitional services offered to students and families once a person becomes 17 years and 6 months of age. He discussed the differences between the traditional elder referral for services and the needs of the young person. Forms/checklists have been developed to make sure all areas are assessed. He mentioned that many families are choosing to use the IRIS model, as it allows them more autonomy in their decision making. Sue Rettler, Jean Klousia and Dorothy Will also discussed how their counties work with kids in transition.

Options Counseling:

Audra discussed the options counseling video that was put together by the State. It is about 10 minutes long and we were hoping to show it today. It has not been sent out to the ADRC's yet as they are putting the finishing touches on it. To help people decide which model they prefer for receiving services, the video gives a very good comparison between the IRIS model and the MCO model. She feels this will be beneficial for social workers to show to consumers, as it provides an impartial view of both programs. We hope to receive it soon, and we will show it at the next meeting.

ES Regionalization:

Pam Eitland gave an update on the eight county ES Consortium that is to begin January 3, 2012. This was formed to help create efficiencies within the Economic Support department, as well help with the budget process. This is only for the IM programs, as LIEAP and W2 are carved out. There will be some local presence in each of the counties, as people can walk in for an appointment. This will also allow for standardization across counties. The State will be sending out a letter to all beneficiaries of programs and will conduct a media blitz so people are aware of the changes that will be taking place. On Friday, a meeting will be held at La Crosse County Human Services for area legislators to be updated on the progress and the plans for implementation of the new consortium.

Board Member Updates:

There are two open seats from Monroe County at this time. Gene is hoping that the County Board will appoint people soon. La Crosse County will have an opening next year as Margaret is not running again in April. According to the Resource Center contract, we need to have someone representing Native Americans on the Advisory Committee. This does not need to be implemented until October or November of next year. Dean will get further clarification on the requirement.

Dean also discussed the regional Long Term Care Committee that the State has planned to implement. Diana Adamski will attend the next Advisory Committee meeting to talk about the details regarding the purpose of the Long Term Care Committee. Our four-county group will need to appoint two or three non-staff members from our Advisory Committee to this regional committee.

Upcoming Meetings/Topics:

Meeting dates were set for next year. Times remain 1:00-3:00pm

March 27, 2012	La Crosse County
June 26, 2012	Jackson County
October 2, 2012	Vernon County
December 11, 2012	Monroe County

Diana Adamski will attend the next meeting. The video on options counseling will be shown and an ES consortium update will be presented.

Adjournment at 3:13pm.

Minutes may be approved, amended, or corrected at the next advisory board meeting.

Respectfully Submitted by:

Cheryl Neubauer

