

JOINT CITY/COUNTY EMERGENCY MEDICAL SERVICES COMMISSION

Wednesday, February 24, 2010

La Crosse County Administrative Center, Room 3220

4:00 p.m.

MEMBERS PRESENT: Mayor Mike Giese, Mayor Matt Harter, Tara Johnson, Ken Manke, Ron Paczkowski, Bruce Ranis, Jerry Arndt

MEMBERS EXCUSED: Nancy Proctor

MEMBERS ABSENT: Steve Doyle, Dr. Dan Lenselink

OTHERS PRESENT: John Zahn, Gregg Cleveland, Dr. Eric Voter, Tom Tornstrom, Jim Klock, Al Blencoe, Jay Loeffler, Bill Shepherd, Juliana Smith

CALL TO ORDER/ROLL CALL

Mayor Giese, Committee Chair, called the meeting to order at 4:00 p.m.

APPROVAL OF MINUTES

Motion by Johnson/Harter to approve the meeting minutes of January 27, 2010
MOTION passed unanimously.

REPORT FROM DISPATCH ON CALL RESPONSE AND DETERMINATION – JULIE SMITH / JAY LOEFFLER

Julie Smith and Jay Loeffler articulated a 911 call of a women unconscious in a department store restroom. First responders and Tri State Ambulance are dispatched and in route. The call is transferred to EMD and while the dispatcher stays on the line, questions are asked of the caller to get a determinate response code. EMD provides appropriate pre-arrival step by step instruction prior to disconnection of the call. When EMS has arrived on the scene and at patient side, the call is disconnected. Jay pointed out that ambulance, first responders, and police and fire all work simultaneously.

Jay indicated that EMD started in La Crosse on April 1, 2008 and as per the agreement, after dispatching the appropriate first responders and EMS units, calls will be connected to medical dispatch for pre-arrival instructions and the service will only consist of pre-arrival medical dispatch instructions and will not prioritize the calls except for EMD prioritizing for Tri-State Ambulance.

UPDATE OF EMERGENCY AMBULANCE TRANSPORT SERVICE AGREEMENT – WILLIAM SHEPHERD

Bill Shepherd updated the Committee on the Sub-Committee meeting of February 20, 2010. An updated agreement had been circulated and Bill reviewed concerns which had been addressed at the Sub-Committee meeting.

Tom Tornstrom provided the Commission with a "sample response times" report which was broken down by the top three zones; Urban, Suburban and Rural and explained average and fractal response times and determination of the zones. Questions from the Commission on areas of determinants were discussed. Bill Shepherd addressed Clinical Performance, Article 10 and Quality Improvement, Article 11 of the contract. The idea of an independent oversight entity consisting of three licensed physicians and/or emergency medical services professionals from each of the two systems plus one appointment from the EMS Commission. This is a review which can be done in a time frame determined by the Commission.

Dr. Voter communicated that national standards are difficult to determine because information used is constantly changing. It's hard for all systems to comparably track steps along the way to the ultimate outcome of the patients. Whatever criteria are used; it will be important to keep up with the times and keep current.

*The Commission discussed the Term of Agreement, Article 2 and agreed there should be a specific time determined. This will be revisited at the next meeting.

*Bill Shepherd will send out information regarding public records requests and have both systems review it, discuss it at the Sub-Committee meeting, and bring the results to the Commission at the next meeting.

The Commission further discussed the contract and directed the Sub-Committee to meet again before the next Commission meeting and bring forth their progress.

Mayor Giese instructed the Commission members to review the contract again and direct questions or concerns to Bill Shepherd in the following week or two to be discussed at the Sub-Committee meeting.

ITEMS FOR FUTURE AGENDAS

- Update of Emergency Ambulance Transport Service Agreement
- Agenda items to be determined.

NEXT MEETING DATE

The next meeting will be Wednesday, March 24, 2010 at 4:00 p.m.

ADJOURNMENT

MOTION by Manke/Ranis to Adjourn. **Motion carried unanimously.** Meeting adjourned at 5:35 p.m.

Approved April 28, 2010, Patti Jakowski Recorder