

ADRC WW Advisory Board Meeting
Tuesday October 5, 2010
1:30-3:30pm
Vernon County Courthouse – County Board Room

<u>Present:</u>	<u>Staff/Guests:</u>	<u>Excused:</u>	<u>Absent:</u>
Dorothy Will	Dean Ruppert	Stan Nofsinger	
Ole Yttri	Todd Bowen		
JoAnn Nickelatti	Pamela Eitland		
Jill Kaphengst	Jean Klousia		
Howard Garves	Pat Peterson		
Millie Evans	Audra Martine		
Barb Mlsna	Peggy Martine		
Margaret Wood	Erica Larsen		
	Sue Rettler		

Call To Order:

The meeting was called to order by Margaret Wood at 1:30p.m.

Review of June 22, 2010 meeting minutes:

The minutes were approved as written.

Partner County Updates:

Vernon County is averaging 90 referrals per month. The DBS is now working there 3 days per week. They are doing interviews tomorrow for the .5 FTE Social Worker position. Jean gave example of a case that had great success with a couple who both had needs to be addressed. They worked with the ADRC and ES to get enrolled in the MCO. Their needs are now being met. Vernon County ADRC celebrated their 2 year anniversary in September. The ADRC staff went to the Vernon County Fair and it was a big success. Pat Peterson reported that we are entering the Medicare Part D timeframe for making decisions.

La Crosse County is averaging 30 to 40 referrals per month per social worker. The situations that are being referred to the ADRC are more complicated. In November 2011 we had planned to be at full entitlement. The state is now asking for a three month roll over implementation timeframe. There are 425 people on the waitlist. Planning will commence among the supervisors of the ADRC local sites. Assist Guide is a database to track all services and supports available in the community (similar to 2-1-1). La Crosse has chosen to go to this database because other resource centers across the state use this system so we will be more consistent statewide. We will begin in January 2012.

Monroe County is averaging 90+ referrals per month. The staff are working hard and keeping up with the workload. Sue expressed appreciation to La Crosse County for their assistance.

Jackson County is averaging a higher number of referrals. Approximately 1/3 of the open cases are APS and ADRC cases. They have 2 Social Workers with 57 open cases. Outreach is now being done by Social Workers.

ADRC WW Stats:

Audra presented handouts with the latest statistics and met/unmet needs and reviewed each of them.

Peggy presented handouts on the enrollment data and reviewed them.

Dean summarized the wait list data and discussed issues that need to be addressed prior to November 1, 2011 in order to enroll the 425+ individuals on the new waitlist.

Enrollment of that number of individuals in a short time frame with impact ADRC's, Economic Support Units, and the MCO.

ADRC Location and Physical Plant Survey:

Audra reported that in La Crosse County the feedback was very good. There were ideas for improvement on a couple of areas (sign, free parking, etc.).

Jean reported that Vernon County's review was very good. There was a comment about the sign which is between buildings and not in front of the building so that it could be seen from the road.

Monroe County's review occurred on July 9th. Their report was very good. There was a recommendation about making accommodations for non-English speaking consumers and vision/hearing impaired.

Jackson County's review was very good. There was a comment about the outside sign and there is no interior sign.

Dean reported that the state will meet with Supervisors on November 2, 2010 to discuss the results of the surveys. Everyone is welcome to participate.

New Governing Board Policy:

Dean handed out a membership roster for this board and referenced Information Bulletin # 16, dated 7/26/10. In order for our board to meet the requirements for acceptable representation, we would need to move the mental health representative to a developmental disability representative. Our current mental health representative spot is vacant so this decision could be seamless. Due to the conflict of interest area with providers, Stan cannot be on the Board any longer. Terms of office/board membership was discussed and unanimously decided by the board to be "open ended terms". Dorothy Will made the motion to replace the mental health representative with another DD representative on the board. Jill Kaphengst second. All in favor. In 2011 a new PD appointment will be named to the board. JoAnn Nickelatti made a motion for open ended terms on the board. Second by Howard Garves. All in favor.

NIATX Quality Improvement Initiative:

Audra reported that the state has a quality improvement process for ADRC's. The ADRC's will all go through training on NIATX. The focus is on outcomes of services and rapid change and improvement. Regional training will occur statewide. Peggy and Jean will be our representatives and will bring back the information from a two day

training to implement it in our local sites. Audra will also be at the training since she is part of the statewide group.

Board Member Involvement and Feedback:

Dean announced that the Legislative Audit Bureau (LAB) visited yesterday and LAB is doing an audit of family care. Multi millions of Medicaid dollars are invested in managed care organizations and ADRC's. LAB met with La Crosse County to review policies. LAB then met with Social Workers in La Crosse without managers present to review how the day to day work is occurring with individuals. LAB will present a statewide report in early 2011 on the outcomes of their audit. Dorothy reported that she had received a call from someone involved in the audit.

Audra reported involvement in a new prevention initiative lead by Franciscan Skemp with La Crosse County to provide free colo-rectal screenings to low income groups. This is available for anyone in our region. There will be marketing efforts beginning in November.

Upcoming Meetings/Topics:

Next meeting December 14 in Sparta at 1:00p.m.

Adjourn at 3:30p.m.

Respectfully Submitted By:

Pamela J. Eitland