

**Human Services Department Report to County Board
January 2021**

AGING & DISABILITY RESOURCE CENTER (ADRC)

Senior Nutrition Program

The Holmen meal site, previously within Holmen's Village Hall, has moved to the new Holmen Area Community Center (HACC) located in the Holmen Boys & Girls Club (former site of Festival Foods) at 600 N Holmen Drive, Holmen. Due to COVID-19, the congregate meal program remains closed, however, the home-delivered meal program began operating from this new facility in October. Tours will be made available as soon as it is safe to do so but to learn more about the HACC visit their website at <http://holmenc.org> or call 608-399-1870.

Brain Health

During November and December, the ADRC offered its evidence-based brain health program virtually. The "Boost Your Brain & Memory!" program goes beyond simple brain games. It focuses on a variety of lifestyle factors that impact brain health as well as memory strategies that participants can implement in their daily lives. Classes were held on Wednesdays from 10:00 am to 11:15 am from November 4 through December 16.

FAMILY & CHILDREN'S (FC)

Social Worker Recognition

The Permanency Resource Unit social workers were recognized by Wisconsin Adoption and Permanency Support for the work that they do with and for foster parents in our community. They were identified as leaders in their support efforts with foster care providers to aid in stability for children and families.

Foster Care

The Permanency Resource Unit put together a virtual event throughout the month of December for our foster and relative care providers. The holiday season can normally be a stressful time, but 2020 had added stress due to the health pandemic as families are trying to balance work and helping their children with school virtually, along with keeping everyone safe and healthy. Since we were unable to bring everyone together for our annual holiday dinner, we thought that we would bring them together virtually for some fun. Each day an email blast was sent out to all providers asking them to either do an activity, think about an answer to a holiday quiz question, or find and take a holiday picture, which will then enter them into a daily drawing for prizes. The goal of this event was to provide everyone with a sense of community and connection along with some fun and laughter.

INTEGRATED SUPPORT & RECOVERY SERVICES (ISRS)

Children's Intake

ISRS is streamlining the Children's Intake Process, modeling it after Adult Intake, where we will have a single point of access for incoming referrals (784-HELP directs to Intake Workers). We feel that by having a smaller group of people specializing in referrals, that the first contact to request children's services will provide even better customer service.