

**Human Services Department Report to County Board  
January 2020**

**AGING & DISABILITY RESOURCE CENTER (ADRC)**

Dementia Care Services

Coming soon, Memories Community Grounds Café! Similar to our La Crosse Memory Café held monthly at Black River Beach Neighborhood Center, Memories Community Grounds Café will also provide monthly opportunities for fellowship and fun for persons living in the community with dementia or memory concerns and their caregivers and/or friends. However, this new Café will travel around La Crosse County to different host locations providing connections in the communities of Onalaska, Holmen, West Salem, and Coon Valley in collaboration with Vernon ADRC.

Nutrition Services

Our Senior Nutrition Program has added a soup and salad bar option to our Onalaska meal site! Offered every Wednesday, this option is available for a suggested donation of \$3.75. Due to the success of this addition, a soup/salad bar will also be added to our Holmen meal site in early December. To inquire further about the menu, or reserve a spot, please call the Senior Nutrition Program at 608-785-5775.

**ECONOMIC SUPPORT (ES)**

Upcoming Changes to BadgerCare Plus for Childless Adults-Toolkit Available

Customers and stakeholders are beginning to contact the Western Region for Economic Assistance (WREA) with questions about the upcoming changes to the BadgerCare Plus for Childless Adults program. These changes include monthly premiums, Emergency Department copays, mandatory health screens, and an optional health risk survey to reduce monthly premiums. While Consortia haven't received policy and process details on the various changes yet, the Department of Health Services (DHS) has provided a script for Consortia staff to use to answer questions. DHS has also published a toolkit that can be used to help educate BadgerCare Plus childless adult members about the changes that may affect them starting February 1, 2020. The toolkit includes a handout with a high-level overview of the changes, cut and paste graphics that partners can share on their own social media platforms, presentations and Frequently Asked Questions (FAQ's) with information about the changes for members, providers, partners, stakeholders and the public. The toolkit is available on the [DHS website](#).

**INTEGRATED SUPPORT & RECOVERY SERVICES (ISRS)**

Comprehensive Community Services (CCS)

Emily McGonigle (Western Region Integrated Care CCS Service Director), Ryan Ross (Mental Health Professional), and Marie Rezin (CCS Service Facilitator) presented at the State of Wisconsin's Mental Health and Substance Abuse Conference October 29-30 in Wisconsin Dells. They presented "Wraparound Across the Lifespan: A Philosophy Shift". The wraparound philosophy has been shown to be effective in supporting youth and families to integrate back into their communities successfully. Emily, Ryan and Marie presented the stories of La Crosse County CCS consumers whose adult teams currently use the wraparound approach, as well as data the CCS program has gathered over the past year. This supporting data begins to show us how using a wraparound approach throughout one's lifespan is truly assisting individuals in creating lasting change, recovery, and a reduction of dependency on systems.

Community Support Program

The Community Support Program (CSP), which is currently a three-county certified program within the Western Region Integrated Care (WRIC) Consortium, will be an individually contracted program within La Crosse County as of January 1, 2020. The contract for CSP services will remain with the Family and Children's Center in La Crosse.

**JUSTICE SUPPORT SERVICES (JSS)**

One Year Celebration

On 10/17/19 the Hintgen/Huber project celebrated one year of successful service and collaboration to the Huber neighborhood. A unified effort between La Crosse County, La Crosse School District, the City of La Crosse and the Boys and Girls Club, neighbors, staff and stakeholders gathered to celebrate this successful collaboration.