

**Human Services Director's Report**  
**To the Health & Human Services Board**  
 December 2020

Activity	Program/ Section	Brief Description	Contact Person	Attach- ment
Foster Care	Family & Children's (FC) – Child Protective Services (CPS)	The Permanency Resource Unit has put together a virtual event throughout the month of December for our foster and relative care providers. The holiday season can normally be a stressful time, but this year has added stress due to the health pandemic as families are trying to balance work and helping their children with school virtually, along with keeping everyone safe and healthy. Since we are unable to bring everyone together for our annual holiday dinner, we thought that we would bring them together virtually for some fun. Each day an email blast will be sent out to all providers asking them to either do an activity, think about an answer to a holiday quiz question, or find and take a holiday picture, which will then enter them into a daily drawing for prizes. The goal of this event is to provide everyone with a sense of community and connection along with some fun and laughter.	Lila Barlow 785-5539 <a href="mailto:lbarlow@lacrossecounty.org">lbarlow@lacrossecounty.org</a>	No
Children's Intake	Integrated Support & Recovery Services (ISRS)	ISRS is streamlining the Children's Intake Process, modeling it after Adult Intake, where we will have a single point of access for incoming referrals (784-HELP directs to Intake Workers). We feel that by having a smaller group of people specializing in referrals, that the first contact to request children's services will provide even better customer service.	Anneliese Skoda 789-4898 <a href="mailto:askoda@lacrossecounty.org">askoda@lacrossecounty.org</a>	No