

Human Services Director's Report
To the Health & Human Services Board
 March 2019

Activity	Program/ Section	Brief Description	Contact Person	Attach- ment
Children's Mental Health Listening Session	Administration	Several team members from La Crosse County Human Services participated in a February 12 th local listening session on children's mental health that was organized by the Wisconsin Office on Children's Mental Health. Attendees of this "invite-only" event which took place at English Lutheran Church included First Lady Mrs. Evers, Wisconsin Department of Children and Families Secretary Emilie Amundson and Wisconsin Office of Children's Mental Health Director Linda Hall. It was an opportunity to share perspectives on the status of children's well-being in La Crosse County and offer thoughts on how State Government could support the many collaborative efforts underway in our community.	Jason Witt 785-6095 jwitt@lacrossecounty.org	No
State Budget 2022-2023 Initiative	Administration /Aging & Disability Resource Center (ADRC)	La Crosse was one of the original pilot counties that developed Aging and Disability Resource Centers in Wisconsin. At that time, we were promised that the Department of Health Services (DHS) would fully fund ADRCs with no levy requirements. ADRCs have expanded across the state from the original 9 pilot sites to now having an ADRC in every county. Aging and Disability Resource Centers in Wisconsin have received no increase in funding from the State of Wisconsin since 2006. Since that time, the number of individuals ADRCs work with has grown. The number of individuals who may benefit from ADRC services in our state also continues to grow due to the growing number of individuals age 60+. A committee working on how to solve the funding gap in providing ADRC services has determined what it would cost to fully fund ADRCs to provide the services requested in the contract. The committee also projected the funds needed to expand ADRCs to include additional services that are sporadically provided through the state, but which significantly impact and improve the lives of adults with disabilities and those who are aging or who are caregivers. Additional information will be provided at an upcoming HHS Board Meeting.	Audra Martine 785-6108 amartine@lacrossecounty.org	No
Nutrition Services	Aging & Disability Resource Center (ADRC)	March is National Nutrition Month! The ADRC provides nutrition services at 8 local congregate dining sites and delivers meals to more than 400 homebound older adults. In 2019, ADRC provided a total of 80,157 meals! The ADRC's Senior Nutrition Program is available to seniors 60 years of age or older and their spouses, regardless of age. Its purpose is to reduce hunger and food insecurity and promote socialization, health and well-being among older adults.	Carissa Pagel-Smith 785-6172 cpagel@lacrossecounty.org	No

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Caregiver Support Roundtable Event	Aging & Disability Resource Center (ADRC)	A caregiver roundtable discussion was held in La Crosse on Monday, March 9. The roundtable included Governor Evers, Department of Health Services Secretary-Designee Andrea Palm, area legislators, caregivers from around the region and representatives from the ADRC. Caregivers were given the opportunity to share their caregiving story along with any challenges faced when caring for their loved ones. The State wanted to learn firsthand how the State might be able to better support caregivers.	Carissa Pagel-Smith 785-6172 cpagel@lacrossecounty.org	No
Child Welfare Workload Time Study	Family & Children's (FC)	<p>WI Department of Children and Families (DCF) and WI County Human Service Association (WCHSA) are conducting a statewide child welfare staffing and workload evaluation to identify valuable, research-driven findings to support DCF's mission to ensure the safety, permanency, and well-being of all children and youth in Wisconsin. The overarching goals of the study are to:</p> <ul style="list-style-type: none"> • Establish a comprehensive picture of child welfare workload, case management, and staffing levels throughout the state; • Recommend manageable workloads for local child welfare caseworkers, supervisors, case aids, and related staff; and • Identify areas where there may be efficiencies that could decrease workload. <p>Our agency has been selected to participate in the time study portion of this effort. The time study will help the study team address the amount of time spent on the various services, tasks, and other work and non-work activities that are required to comply with law, policy, and regulations and to provide critical client outcomes across the State of Wisconsin. It is a critical component of the workload study that informs the way work is currently performed. The time study will take place from March 1-31, 2020, and the entire Family & Children's Services section will participate in this. A month-long data collection period helps ensure that casework requirements based on monthly cycles are captured.</p>	Tracy Puent 785-6083 tpuent@lacrossecounty.org Jason Witt 785-6095 jwitt@lacrossecounty.org	No
Triage/Intake Process for the ISRS Section	Integrated Support & Recovery Services (ISRS)	The ISRS Section has restructured triage/intake for consumers to access programs and services. This new process has just begun as of March 1, 2020. The ISRS section is in the process of meeting with internal and community partners to share the new process and answer questions they may have. We are also exploring adding information to our Human Services/ISRS website. Stay tuned as we will be sharing the new process with the Health & Human Services Board in the upcoming months.	Christin Skolnik 785-6019 cskolnik@lacrossecounty.org	No

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Crisis Unit	Integrated Support & Recovery Services (ISRS)	The Collaborative Crisis Intervention Services to Youth Grant (CCISY) has unexpectedly been extended for an additional year. The grant period is from July 1, 2020, through June 30, 2021. The ISRS Section will be looking to use collaborative services funded through this grant to reach children and youth within La Crosse County school districts that we currently serve through our Crisis program.	Christin Skolnik 785-6019 cskolnik@lacrossecounty.org	No