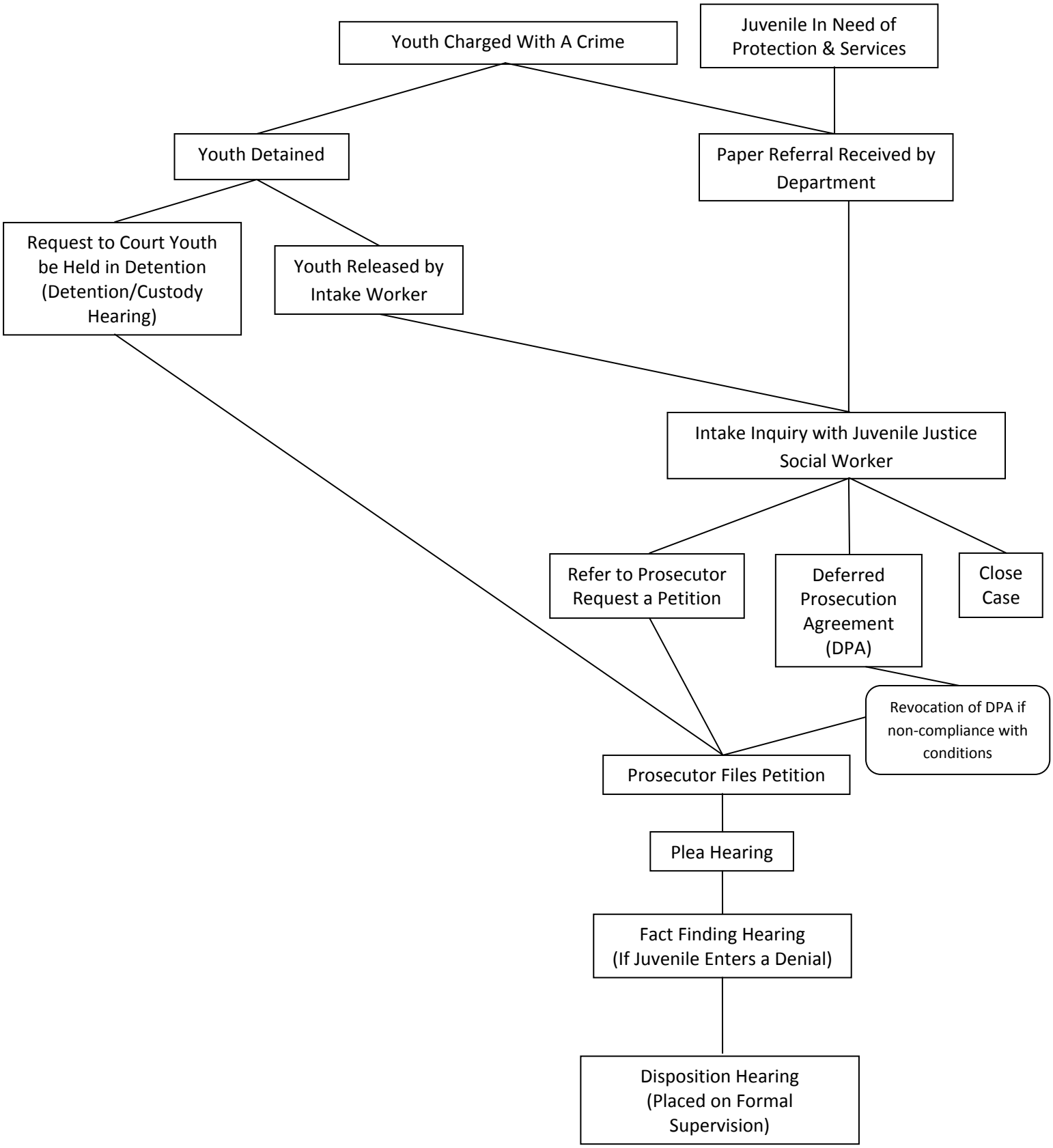JUVENILE JUSTICE REFERRAL PROCESS