

Transportation Options 2026

Individuals with Medicaid

MTM provides non-emergency medical transportation for people on Medicaid, individuals enrolled in the IRIS (Include, Respect, I Self-Direct) program, or mileage reimbursement (Medical Assistance/BadgerCare/MAPP). To schedule a ride to and from a medical appointment, call 1-866-907-1493 at least 2 days/48 hours in advance.

Individuals who are members of a Long-Term Care Program

Adults who are disabled or have needs due to dementia or aging may be eligible for a Long-Term Care Program in Wisconsin. These programs help individuals remain independent by providing support and funding for equipment, services, and case management.

Individuals enrolled in the Family Care Program (locally through My Choice WI or Inclusa) are eligible for medical-related rides, may be eligible for transportation through their program and should contact their care worker/respective agency for more information.

If you think you may be eligible, and not currently enrolled in a long-term care program, you can discuss options and be assessed for programs by contacting the Aging and Disability Resource Center at 608-785-5700 or 1-800-500-3910.

Individuals who are Veterans

For transportation to get to/from the River Valley Health Clinic in La Crosse, the VA Hospital in Tomah, or the VA Hospital in Madison.

Call the Disabled American Veterans at 1-800-872-8662 ext. 66227.

Ho-Chunk Nation Tribal Aging and Disability Resource Specialist

Phone: 715-284-2622

808 Red Iron Road

P.O. Box 40, Black River Falls, WI 54615

Phone: 1-800-294-9343

724 Main St.

La Crosse, WI 54601

Transportation within the City of La Crosse, Valley View Mall area, Crossing Meadows, French Island, Onalaska, and La Crescent

MTU (City of La Crosse Municipal Transit Authority) Fixed Route Bus Service

Adult Fare \$1.50 per trip (monthly passes available for \$35)

Disabled Persons Adults who are disabled pay \$0.75 per trip (monthly passes are \$25)

Senior Citizen For people 65+, rides are \$0.75 per trip (monthly passes are \$25)

*check with MTU for route availability/schedules

*MTU buses are wheelchair accessible.

608-789-7350 or www.cityoflacrosse.org/MTU

MTU Mobility Plus, or what is also known as the MTU Complimentary Paratransit Service

The MTU Complimentary Paratransit service provides door-to-door transportation for people with disabilities who cannot get to a bus stop from their home, from the bus stop to their destination, or who require more assistance in using transit service than that provided by a driver operating a lift-equipped MTU bus. Prior authorization is required to obtain Paratransit certification; once certification is obtained, rides need to be requested at least 24 hours before the transportation is needed. For more information call 608-789-7350. Fee is \$3.00 per one-way trip.

DRIFTLINK/ Public Transportation in Onalaska/Holmen/West Salem

Onalaska/Holmen/West Salem Shared Ride Taxi Service provides door-to-door transportation to all citizens from 6:30 a.m. to 7:00 p.m., 7 days per week. This option does not service locations with Fire Numbers unless located in the City of Onalaska, Village of West Salem, or the Village of Holmen. Contact 608-784-0000 for more information.

Adult \$4.50 per trip

Seniors/Disabled/Youth 3-18yrs \$4.00 per trip

\$3.00 per person for extra riders

*Reduced fare of \$3.25 is valid only 10 a.m.-4 p.m. Monday – Friday for seniors and people with disabilities including weekends and holidays, 7 a.m. to 2 p.m.

Bridgeview Plaza \$5.75 per trip Adult, \$5.50 per trip Student/Senior/Disabled, \$4.50 per trip Reduced Rate

Transportation serving geographical La Crosse County

Aging and Disability Resource Center (ADRC) of La Crosse County

If you are a resident of La Crosse County, 60yrs +, or are an adult with a disability, you may be eligible for ADRC transportation. Contact the ADRC at 608-785-5700/1-800-500-3910 to discuss this option. Door-to-door service is available. 24hour notice is required for Zones 1A and 1B. 48-hour notice is required for Zone 2.

Wheelchair and electric scooter accessible transportation.

Hours of service are Monday – Saturday 7 a.m. to 6 p.m. and Sunday 7 a.m. to 2 p.m.

Fees for ADRC transportation:

Zone 1A (City of La Crosse, areas by Valley View Mall, and parts of South Onalaska) \$4.50 per one-way trip

Zone 1B (North Onalaska, Holmen, Medary, and Shelby) \$5.00 per one-way trip

Zone 2 (Villages of Bangor, West Salem, Rockland, Towns of Holland, Farmington, Burns, Bangor, Barre, Greenfield, Onalaska, Trempealeau, Galesville, Stoddard, Washington and La Crescent, MN) \$5.50 per one-way trip

La Crosse Taxi Services

- Bee Cab 608-784-4233
- Bullet Cab 608-519-3200 or 608-781-6655 (no accessible vehicles)
- Making A Way Transport 608-784-7700 (accessible vehicle) 50-mile radius of La Crosse, Mon-Sat. rural areas are \$25 pickup fee for wheelchair vans. Prefer 3-day notice
- Twilight Medical Transport (TMT Taxi Service) 608-881-9222 (accessible vehicles)
- Riverview Transportation 608-780-9997 (accessible vehicles)
- Due North 608-394-4900 (accessible vehicles)

Accessible Transport (Private Pay)

Abby Vans

Private rate. Transportation provided at a base rate of \$42.60. \$2.80 – Rate per Loaded Mile, (\$3.75 Per Loaded Mile for 1-Way Trips over 50 miles and rides outside Abby Vans' service area). \$39.15 – Wait Time per Hour/Charged by 1/10th Hour, and \$85.20 – Sunday/Holiday/After Hours Surcharge with \$4.15 per mile. For Private Pay rides, Abby requires a form be filled out prior to set up agreement of rate/payment.

May be able to do same-day rides if available. 1-800-236-8438 or 715-743-3364

Making A Way Transport (was CTS & Access Medical Transit)

Private pay transportation available, Mon-Sat 6am-5pm. No Sunday service.

Call 784-7700.

Coulee Trails Transport

608-637-8884 out of Viroqua. For Emplify/Gundersen patients only. Used for discharges.

Provides medical transport, is an MTM provider, can also bill Medicaid, and private pay.

Twilight Medical Transport (TMT)

608-881-9222

Provides transportation in La Crosse County and surrounding areas. Wheelchair accessible vehicles. 7 days/ 24 hrs a day. \$25 fee for wheelchair van.

Riverview Transport

608-780-9997 out of Holmen.

Private rate is base rate \$25 for wheelchair. Will travel anywhere in the tri state area.

RSVP

Transportation provided for people aged 55 or older at \$0.72/mile or current national rate. Monday-Friday, 8am-5pm. Serves La Crosse County only and is based on availability of volunteer drivers. *Rides are provided by volunteer drivers, so vehicles are not wheelchair accessible.

Phone: 608-785-0500 or visit www.rsvplax.org

American Cancer Society

Provides free rides to cancer patients in the greater La Crosse area.

Person needs to be able to transfer on their own, need 5-day notice business days.

Phone: 608-775-1359 or 1-800-227-2345. They use volunteer drivers.

SMRT Bus-ride Commuter Bus System

For Crawford, Vernon, Monroe and La Crosse Counties. Scenic Mississippi Regional Transit bus service runs weekdays, Monday - Friday. The focus of this regional bus transit service is for commuters, elderly and disabled residents, the public and potential tourism related travel. Each time you board the bus you pay only \$5.00 (cash) one way no matter how far you ride. The drivers will not be making change, so please have correct payment ready. If you have any questions about the routes, please call toll free: 877-444-6543 or visit www.ridesmrt.com.

Jefferson Lines

Stops at the Grand River Station and UW-L with buses serving points to the east and west daily. Call 1-800-452-5333 for more information and ticket prices.

Stops traveling east: Sparta, Baraboo, Madison, and Milwaukee.

Stops traveling west: Winona, Rochester, and Minneapolis.

Amtrak

Serving points to the east and west daily. Call the La Crosse station at 608-782-6462, or toll-free at 1-800-872-7245 to schedule. Open 7am-11pm.

Stops traveling east: Tomah, Wisconsin Dells, Portage, Columbus, and Milwaukee.

Stops traveling west: Winona, Redwing, and Minneapolis.

RIDE UNITED 211 Phone 211 or 833-410-0496

The program provides transportation to and from various services through Lyft ride services in supported communities. User receives up to a \$25 per ride through a Lyft coupon code for each service requested. Rides are not wheelchair accessible. Must be 18yrs or older. Must download Lyft app, create an account and add a payment method.

UBER/LYFT

Link to the website for La Crosse...

<https://www.uber.com/cities/la-crosse/>

<https://www.lyft.com/cities/la-crosse-wi>

Work-N-Wheels

Work-N-Wheels Program Provides zero interest auto loans and repair loans to qualified low-income households. Participants must be currently employed and need a personal vehicle to get to and from their place of employment. Participants must agree to participate in Wisconsin Rideshare when possible. All Counties email: financialcounseling@couleecap.org or call 608-423-6624
www.couleecap.org

Western TC Automotive Repair Program

- Vehicle work must fit the instructional content of the courses being taught at that time.
- We reserve the right to refuse work on any vehicle.
- Vehicles older than 15 model years will not be accepted for repair.
- After the form is submitted, you will be added to a work list and contacted if the vehicle qualifies to schedule an appointment. **No** guarantees can be made that your vehicle will be worked on.
- Work requests will only be accepted with the completion of the vehicle request form.
- You **must** be able to leave your vehicle as students can only work on them for 3-4 hours a day. Expect the repair to take longer than a repair shop.
- There is **no** charge for labor. Customers are charged for parts and materials to repair their vehicle. Parts will be marked up 25% for customer repairs. Donations to the Skills USA Auto Club are accepted.
- All parts to be installed must be purchased through the Western Parts Dept. You may **not** bring in your own parts.
- Performance parts and aftermarket accessories will **not** be installed – we will only work on factory installed original equipment.
- Customers **must** sign a repair order before any work is done.
- The instructor will schedule a drop off time for your vehicle.
- The hours for picking vehicles up are from 8am–12pm and 1pm–4pm.
- Located in the La Crosse industrial park at 2721 Larson St.

<https://www.westerntc.edu/form/automotive-repair-request>

Workforce Connections, Inc. 1-800-742-5627 / www.workforceconnections.org

Support Services

- Gas cards or vouchers to reimburse travel for FSET activities
- Bus tickets/taxi tickets for FSET activities
- Work-related clothing and supplies
- Training costs
- 608-789-5620 or 1-800-742-5627

Scenic Bluffs

If patients have no other resources to get to Scenic Bluffs (Cashton, Norwalk, La Crosse or Viroqua Dental Lab), they may be able to receive a gas gift card (usually \$10) after they have attended the appointment. If there is funding, and patients have attended their appointments, they can receive up to five gift cards per year. Patients can ask at the front desk once they are checked in and it is determined they don't have other transportation resources (such as MTM). The cards are fuel-only and are for local gas stations in Cashton and Norwalk as well as Kwik Trip.

Scenic Bluffs CHCs have worked hard to meet the dental needs of adults and children across our region. Our waiting list has grown as word spreads that we are one of the few dental providers to accept Medicaid and offer a sliding fee program for low-income families (Healthy Neighbor Plan). With the support of our board and an exciting new partnership with Vernon Memorial Hospital, we are now able to deliver quality dental services from VMH's Office Building.

608-654-5100 Cashton, La Crosse & Viroqua, 608-823-7853 Norwalk Visit: www.scenicbluffs.org

Women's Transportation Fund

The Women's Transportation Fund (WTF) is a grant from the Women's Fund of Greater La Crosse. This fund is to assist women in maintaining or gaining self-sufficiency when they experience barriers related to transportation. Women can access this fund to help with bus tokens, a bus pass for one (1) month for La Crosse MTU issued at the beginning of the month (adults valued at \$35), and car registration/licensing/title, obtaining a driver's license, car repairs, car parts, gas vouchers, car insurance, bike and/or bike lock, car payment, towing, diagnostic fee, cab voucher/fare, car purchase from a dealership (not private individual), etc.

* Women may apply once per calendar year with the maximum assistance granted of up to \$200 per transaction & only be granted approval of requests twice with a Lifetime limit of \$350 in transportation assistance

*If applicant is not a La Crosse County resident more information will need to be provided to ensure they are eligible to receive funds from this grant.

- If requesting assistance for a vehicle, the applicant must provide current/not expired driver's license, registration, and proof of insurance.
- Must provide proof of cost/estimate from vendor.
- If need is greater than what WTF can provide applicant must have the difference either paid or provide proof of contribution from other source.
- This fund does not pay for fines or tickets and does not reimburse for work already completed or already paid for.

For more information call 608-785-9872 and ask for a social worker or email Healthsocialworkers@lacrossecounty.org

Salvation Army

(608) 782-6126

223 N. 8th Street

La Crosse, WI 54601

The only transportation assistance we have for community members is long-distance bus transportation. Individuals must contact Catholic Charities first (and Catholic Charities verifies with TSA) and make a payment (of some amount). We do not offer bus tokens, bus passes, or gas cards for community members.

Catholic Charities/St. Lawrence Community Services

(608) 782-0710

3710 East Ave South La Crosse, WI 54601

<https://cclse.org>

- Bus tokens - we help with these on a limited basis and the quantity really depends on what they need the tokens for (dr. appts., job searches, etc.)
- Gas vouchers/cards – rarely available

Cathedral Front Door Ministries

(608) 782-0322 ext. 223

530 Main St.

La Crosse, WI 54601

The Front Door Ministry is an outreach of the Cathedral parish to provide emergency assistance for food, gas and bus tokens. Limited funds are available for housing and utility bills for those who qualify. The Front Door Ministry is open from 9 AM to 12 PM Mondays and Friday 9 AM to 10:30 AM.